

00:00:00.000 --> 00:00:10.170

Jacob Storck

Currently we're at 2237 matches and that is 40% of all matches, so staying high there.

00:00:11.710 --> 00:00:13.080

Jacob Storck

If you Scroll down.

00:00:13.130 --> 00:00:16.240

Jacob Storck

On you can take a look at for youth.

00:00:16.660 --> 00:00:17.260

Jacob Storck

Uhm.

00:00:19.650 --> 00:00:33.650

Jacob Storck

We're looking at from December to January, there's the last two full months that we have jumped from 44 to 70 in terms of matches and that's 24% to 39%, so.

00:00:33.890 --> 00:00:51.040

Jacob Storck

I think it's a a bit of an increased there if you're looking at families, stayed about the same from December to January 49 to 51, that's 26% to 28%, so fairly steady there and we don't have all the February data yet.

00:00:52.020 --> 00:00:55.230

Jacob Storck

And then for the unsheltered set aside.

00:00:55.290 --> 00:01:05.080

Jacob Storck

Uhm, jumped from 84 in December to 98 in January, and that's 45% to 54%.

00:01:07.320 --> 00:01:13.510

Jacob Storck

So I would say those are the main pieces that I wanted to cover. Of course there's any questions or?

00:01:14.210 --> 00:01:17.470

Jacob Storck

Comments or concerns? Happy to open it up to that.

00:01:31.070 --> 00:01:31.830

Angela Brooks

Thanks Jacob.

00:01:32.460 --> 00:01:42.350

Jacob Storck

Oh, sorry, it looks like there's a question in the chat. Thanks, Chris. Why was the family matching solo in November of 2021?

00:01:43.280 --> 00:01:53.480

Jacob Storck

Uhm, that's a great question that I do not have the answer to, but if others no, I'm sure we would welcome that.

00:01:56.310 --> 00:01:58.930

Jacob Storck

Because, yeah, it was fairly low.

00:01:59.530 --> 00:02:01.490

Jacob Storck

It was a pretty big drop.

00:02:03.780 --> 00:02:05.680

Jacob Storck

But I'm not sure. Good question 'cause.

00:02:15.000 --> 00:02:17.310

Angela Brooks

No one else has any other questions.

00:02:17.890 --> 00:02:18.210

Megan Wickman (she/they) (Guest)

Uh.

00:02:18.270 --> 00:02:34.420

Megan Wickman (she/they) (Guest)

Just. Uh, not. And I don't even know if it's like a question, but just to kind of connect back to our our meeting last month and the the great information. Thank you so much, Jacob, about the like kind of timeframe match to house and wondering just as we're considering.

00:02:34.470 --> 00:02:54.680

Megan Wickman (she/they) (Guest)

Uhm, I don't know. Sort of like system evaluation and improvements. What what we might be able to to do to get like more granular information to figure out what is what. Is that 63 day number like what might be going on there so that we can try and bring that down considerably.

00:03:03.430 --> 00:03:04.540

Jacob Storck

Right, I think.

00:03:05.470 --> 00:03:15.040

Jacob Storck

You know, it's this is a it's such a good point and it's it's tricky, right? 'cause HMIS doesn't tell us that. It only tells us the the number.

00:03:16.450 --> 00:03:22.180

Jacob Storck

It only allows us to track the time from housing after a match and so.

00:03:23.410 --> 00:03:24.100

Jacob Storck

I feel like.

00:03:25.040 --> 00:03:43.230

Jacob Storck

You know, there are obviously like changes that have happened in the system D Hi. And all of that and accelerated moving events that could play a role. And again we could all get theorize and look at some of the different trends that have happened throughout their different.

00:03:44.060 --> 00:03:55.320

Jacob Storck

You know, initiatives that have happened throughout these months. But then Beth, correct me if I'm wrong, but I don't know if we're able to pull like we were not able to pull necessarily causality out of this.

00:03:56.780 --> 00:03:57.410

Megan Wickman (she/they) (Guest)

Are we able to?

00:03:56.920 --> 00:03:59.250

Beth Horwitz

We'd certainly couldn't. So sorry, man.

00:03:59.460 --> 00:04:00.910

Megan Wickman (she/they) (Guest)

Oh no, it's OK. Go for it.

00:04:02.080 --> 00:04:13.580

Beth Horwitz

Because they both we can't provide causality, but also HMIS is not typically where anyone tracks or what's going on with their cases. So most agencies use their own data systems to track.

00:04:14.000 --> 00:04:23.410

Beth Horwitz

I'm sort of client data that would tell us, you know, once once someone is on a path to housing, they don't update weather like what the status is per say.

00:04:23.720 --> 00:04:34.820

Beth Horwitz

Uh. Of the journey. So I think Ted John has point. I think it would be a great conversation I of providers in and of the group here. What what folks think are.

00:04:23.810 --> 00:04:24.100

Megan Wickman (she/they) (Guest)

Uh-huh.

00:04:36.150 --> 00:04:40.210

Beth Horwitz

Perhaps the the piece is driving this information.

00:04:40.440 --> 00:04:42.150

Beth Horwitz

And it's, you know it.

00:04:43.160 --> 00:04:46.960

Beth Horwitz

It's been a slow in Trump.

00:04:47.200 --> 00:04:50.280

Beth Horwitz

Uh, but it is certainly inching up.

00:04:50.740 --> 00:05:01.010

Megan Wickman (she/they) (Guest)

I wonder if it's at all possible and like just like strictly from my information gathering standpoint, not to like call anybody out. But like if it's possible to get it kind of broken down by.

00:05:01.890 --> 00:05:16.090

Megan Wickman (she/they) (Guest)

Like the the housing provider like just I I sit on the the weekly likes. It calls for the youth housing matches and I like just have EM learning anecdotally that if if a housing provider has like say CDFI.

00:05:17.520 --> 00:05:26.330

Megan Wickman (she/they) (Guest)

Shares that that time to housing is like pretty, considerably higher than if there's a housing program like a TH program that doesn't.

00:05:27.170 --> 00:05:30.480

Megan Wickman (she/they) (Guest)

Go through the CCA application process, so I'm wondering if we can like.

00:05:31.560 --> 00:05:43.500

Megan Wickman (she/they) (Guest)

I don't know, like learn by going about it at a different route and seeing what might be going on 'cause I know we've talked in this group like a bunch of times about how it might be documentation or UM.

00:05:44.180 --> 00:05:51.460

Megan Wickman (she/they) (Guest)

Just wondering what like if we can break it down by housing provider, we can learn about what those different requirements are that might be contributing to that.

00:05:55.150 --> 00:06:10.670

Beth Horwitz

That's a topic that's been discussed with the HI leadership team. For that reason, I'm trying to understand how EHI is pulling it apart. I can try to dig through the slides to see when we last pulled it. A PSH is what drives the number higher, but that's also a little bit of a.

00:06:11.620 --> 00:06:21.690

Beth Horwitz

But was complicated in that is right. All of the RRH matches, by and large are now EHI matches, and so they're sort of 1 approach as compared to PSH.

00:06:23.240 --> 00:06:24.090

Beth Horwitz

So I I think it.

00:06:24.700 --> 00:06:36.360

Beth Horwitz

It has a little bit sort of of flat and some of the complexity 'cause we're using one framework for rapid rehousing that's that's somewhat different than how PSH is process happens. But but you can see a difference.

00:06:37.570 --> 00:06:45.720

Beth Horwitz

And just the number of clients going through rapid rehousing and this point is high relative to the PSH number, so.

00:06:50.120 --> 00:06:52.300

Angela Brooks

Like some conversations in the chat also.

00:06:56.870 --> 00:07:11.980

Beth Horwitz

Yeah, I don't. I don't know that we have the data stored consistently for pre September of 2020. This is you know the the graph holds only so many data points. And so every time it's updated, new data gets in and some gets dropped off.

00:07:13.190 --> 00:07:36.020

Beth Horwitz

We didn't also process this before May of 2020, so we're that's about as far back as you can go. And because the board instituted a new accountability metric in May of 2020, this data looks at BRACHES made since May of 2020. So I don't know that necessarily data before that would be revealing.

00:07:36.470 --> 00:08:00.100

Beth Horwitz

Uhm, because it would definitely like to some extent it is anticipated that the number would go up because there's been more time for older matches to get through as time has gone on and that then moves up the time period. So going older than it will be faster than but a little bit. That's because of the nature of how the data is cut.

00:08:06.680 --> 00:08:07.130

Angela Brooks

OK.

00:08:08.460 --> 00:08:09.820

Angela Brooks

Not as your hand up for this.

00:08:11.500 --> 00:08:17.670

Johnna Lowe

Uh, yes. And I know Chris. His hand was up before me, so I will defer to Chris first.

00:08:21.120 --> 00:08:33.230

chris ohara (Guest)

Hey, thank you. Johnna, I had a question for you then, Beth. I understand you mentioned May 2020. So maybe if we could find a data between May and September or 2020 that could be valuable even if it's not to this detail?

00:08:33.980 --> 00:08:35.890

chris ohara (Guest)

And then also going forward.

00:08:36.530 --> 00:08:45.140

chris ohara (Guest)

Uhm, no. Depending on how much information is being disseminated, maybe we need to see how much how far back we can go.

00:08:45.980 --> 00:08:52.560

chris ohara (Guest)

Because sometimes I think in some of this conversation might be might be lost is the amount of people that are actually.

00:08:53.550 --> 00:09:10.930

chris ohara (Guest)

Drifting back into homelessness, which I know is happening, but I don't know how well collected that information is, which would eventually affect your turnover rates, but I don't know if it's being collected it to all the reasons why people, if that's why they've disengaged with services. Thank you.

00:09:12.260 --> 00:09:41.410

Beth Horwitz

So for that community and in general, you know that we have a system goal or and how long it takes to get from matched to housed and and that data gets processed, it was shared with SOPC and it was also included for I think in some of the board slides. But it is available as part of the SOPC materials and we're putting together or report on it around looking at the time for match to house for 1920 and 21 to see how those numbers look different than.

00:09:41.450 --> 00:09:48.340

Beth Horwitz

Save this information so that that is also available if folks are curious for it.

00:09:48.540 --> 00:10:10.830

Beth Horwitz

And in terms of the returns to homelessness sets that you noticed, a different data question that isn't one that our community has looked at particularly beyond the system performance measures that hug asks for. It is a data metric that they address teams working on processing right now, but it does not exist as as available data right now.

00:10:17.880 --> 00:10:48.030

Johnna Lowe

So yeah, I guess my question, let me take my hand down as I'm talking UM is related to you know, is it possible for the folks that are part of our leadership team to carry these conversations over? And I and I'm sure they've they're they are or have happened in relation to like the match to house. But you know to get more of that quantitative and qualitative information from the providers as to why like what they think it is 'cause I you know.

00:10:48.080 --> 00:11:10.690

Johnna Lowe

We can, as Jacob says, sorta theorize and pontificate all day long, but it is the providers that can provide us with that. Like This is why things are difficult for us or these are the barriers that we experience. So just wondering from the folks that are on our leadership team who do participate in those different spaces, the SPC.

00:11:11.720 --> 00:11:18.460

Johnna Lowe

Hi my acronym today is off acronyms today or off, but I you know those various entities, I'm just curious if.

00:11:19.040 --> 00:11:21.760

Johnna Lowe

If we can carry some of those conversations over.

00:11:23.190 --> 00:11:34.790

+17\*\*\*\*\*16

Johnna. I think you make a very good point, because I think that this is not dispensing the problem that Sherri shares with me is that a lot of the matches that are given when they look at the units or.

00:11:35.470 --> 00:11:43.840

+17\*\*\*\*\*16

Uh, they don't want to be on the South side, so I think that's a very good point where sometimes we need to really just pull some data from the providers.

00:11:44.610 --> 00:11:46.900

+17\*\*\*\*\*16

Ah, I see why this is happening.

00:11:51.500 --> 00:11:53.310

Angela Brooks

Clean. I believe your hand is back up.

00:11:53.920 --> 00:12:00.890

Colleen Mahoney

Yeah, thanks. I guess so just to make sure that I'm thinking about this chart, right, so is it so these are only?

00:12:01.780 --> 00:12:08.410

Colleen Mahoney

It's only analyzing matches made sense when, when. Since September of 2020 or.

00:12:09.170 --> 00:12:09.870

Colleen Mahoney

Is that right?

00:12:09.290 --> 00:12:12.300

Beth Horwitz

May 11th, May 11th, 2020.

00:12:11.050 --> 00:12:11.630

Colleen Mahoney

Mail.

00:12:13.020 --> 00:12:13.660

Colleen Mahoney

OK.

00:12:14.300 --> 00:12:29.090

Colleen Mahoney

Uhm, I mean 'cause. It seems like to some degree like you said, Beth, we would expect to see it go up and stabilize it. And of course I, you know, I definitely agree with this system. Goal for it to go down, but I suppose that that there was an initial.

00:12:29.140 --> 00:12:40.550

Colleen Mahoney

Or, uh, you know, kind of increase as the the time that had passed since those initial matches were made went on, you know that that we shouldn't be surprised by that to some degree.

00:12:41.720 --> 00:12:51.600

Beth Horwitz

And we are beginning to see it stabilized, right? It's been basically at at 60 days, 61 days for five months now.

00:12:53.100 --> 00:13:09.800

Beth Horwitz

So it I mean it is it is flattening substantially in the way that you know to your point you would anticipate I can see if I can pull this system slides from SOPC of what the results showed for this.



00:13:11.080 --> 00:13:13.000

Beth Horwitz

But it's, you know, slightly.

00:13:13.600 --> 00:13:18.820

Beth Horwitz

Slightly different cut of information because it's looking at.

00:13:19.720 --> 00:13:26.700

Beth Horwitz

How long it took to get into housing for people who were housed in each of the three years?

00:13:27.130 --> 00:13:28.880

Beth Horwitz

Ah, and so.

00:13:29.760 --> 00:13:32.190

Beth Horwitz

Hold on a second. I'll pull up.

00:13:38.600 --> 00:13:56.070

Beth Horwitz

I am in to get from matched to housing which was at 63 days for folks who moved in in 2019. It took 79 days to move in. In 2020, it took 103 days and in 2021 it took 79 days again.

00:13:56.710 --> 00:14:00.760

Beth Horwitz

So that that's, you know, sort of, uh, looking at historic trends?

00:14:02.220 --> 00:14:19.960

Beth Horwitz

More closer. I would say they've 2020, I think. Isn't it gonna be an anomaly here for a long time for us, but about 80 days is what our system was doing. And here's here's a slightly different piece of information about how progress might be sort of changing in the system.

00:14:25.630 --> 00:14:28.880

Angela Brooks

OK well I have to be bad guy. Move our agenda along.

00:14:29.620 --> 00:14:34.460

Angela Brooks

So we have any pressing questions if you can just put them in the chat and we can do some follow up.

00:14:38.130 --> 00:14:42.340

Angela Brooks

And bass, you might as well stay in muted 'cause we have the COC board update.

00:14:43.400 --> 00:15:12.690

Beth Horwitz

Yeah. So just as a sort of pulling through a line from last Wednesday's board meeting and I know that at a preview at the previous board meeting and there was a discussion about the board requested all Chicago to help with ensuring that PSH utilization was being addressed. All Chicago had conversations and Jacob can tell you a lot more about them with all of the providers that have PSH units and and then.

00:15:12.740 --> 00:15:42.910

Beth Horwitz

Jacob did a really great job of pulling together all the information that folks shared with us that was shared at the CSC board meeting and as a result of that information being shared and the board thinking through how to proceed, they put forward a motion that all should all take asking all Chicago to put together an inclusive work plan that could potentially turn into a line of action to address housing access and barriers to PSH.

00:15:42.960 --> 00:15:50.550

Beth Horwitz

Each and that that information would be taken to the Executive Committee to review, and they would determine next steps.

00:15:52.520 --> 00:16:12.020

Beth Horwitz

So that just as folks to again keep tabs on some of these questions related to PSC shoot alization that have been coming up in the community and wanting to make sure that since that is sort of very near to the work of this leadership team wanted to to share that as their action items from the board meeting last week.

00:16:20.310 --> 00:16:21.150

Angela Brooks

Thank you.

00:16:27.170 --> 00:16:30.910

Angela Brooks

Justine will turn it over to you since there doesn't appear to be any questions.

00:16:33.680 --> 00:16:37.430

Justine Allenbach

Alright, thank you. Let me share my screen.

00:16:40.340 --> 00:16:45.710

Justine Allenbach

Can folks see my screen OK? It says replacing the observation ull housing assessment.

00:16:46.880 --> 00:16:51.240

Justine Allenbach

OK. Is that like, big enough, Johnna that people are able to read it?

00:16:53.190 --> 00:16:58.360

Johnna Lowe

I mean, I am in denial about needing reader, so I'm probably in the wrong person to ask.

00:17:01.530 --> 00:17:08.580

Justine Allenbach

I'll be reading it out loud, but I'm tried, tried to make it big enough so folks could see it, so I put this together.

00:17:09.410 --> 00:17:42.070

Justine Allenbach

In a flow chart, because that's normally what works best for me when trying to think about the process of getting folks assessed, two housed in general. But let me provide some context first. So there used to be something within coordinated entry called the observation ULL assessment and the observation ULL assessment was used for any participant identified that was unable to.

00:17:42.130 --> 00:18:09.040

Justine Allenbach

Complete the standard CES housing assessment for a variety of reasons. It was primarily advertised as being for clients that had a severe mental illness, and skilled assessors have expressed and during my time as a dedicated skilled assessor, I also noticed very often that there were clients in shelter.

00:18:09.800 --> 00:18:29.840

Justine Allenbach

In encampments, etc. Clients in general that were not able to complete the standard housing assessment because of reasons of severe mental illness. But this could also look like an intellectual or developmental disabilities. It can also be because of substance use.

00:18:30.690 --> 00:18:38.330

Justine Allenbach

An example that I saw fairly frequently would be participants that were non verbal.

00:18:39.090 --> 00:18:51.120

Justine Allenbach

For participants that could not read. So when we think about access to the assessment, I think one we need to expand the advertising of.

00:18:52.080 --> 00:18:54.140

Justine Allenbach

A replacement to the old way.

00:18:55.340 --> 00:19:00.100

Justine Allenbach

Beyond just severe mental illness because it can expand to to other things as well.

00:19:00.720 --> 00:19:03.580

Justine Allenbach

Uhm, another common example I'll share.

00:19:04.200 --> 00:19:35.840

Justine Allenbach

Which are these are things that I saw directly where clients that had cerebral palsy, so they they were

non verbal, they could not complete the assessment with me. Uhm, another one related to substance use would be multiple attempts with clients that would fall asleep during the assessment for based in my best observation would be related to use of substances. So I think we need to expand that thought in general of how we provide access to the system.

00:19:35.900 --> 00:20:04.640

Justine Allenbach

Or clients with these situations and the observation ull housing assessment as it was before the process would be that there was a handful of skilled assessors, it was usually between 5:00 to 10:00 skilled assessors at most when it was happening that could go complete the observation ull assessment with clients identified as having a severe mental illness and that couldn't do the assessment.

00:20:05.220 --> 00:20:20.730

Justine Allenbach

Uhm, the way that was coordinated, that was coordinated through the Center for Housing and Health, because we manage outreach, coordination and skilled assessors. And so when a skilled assessor or general service provider.

00:20:21.440 --> 00:20:41.240

Justine Allenbach

Noted to us that somebody was not able to complete the assessment, we would try to schedule an appointment basically with that client and one of the outreach providers that was also trained to do the observational assessments and they would go out, do the assessment with that person and then.

00:20:41.890 --> 00:20:47.230

Justine Allenbach

Those observationally assessed clients would be matched to safe haven openings.

00:20:48.590 --> 00:20:53.830

Justine Allenbach

What we found in trying to do that in practice is it was.

00:20:54.530 --> 00:20:55.590

Justine Allenbach

Really.

00:20:56.530 --> 00:21:22.650

Justine Allenbach

Challenging to coordinate an appointment with clients that needed the observation assessment. Right. So we're thinking about this population is being perhaps the most vulnerable in our community that need access to CES. And so when we kind of add this extra step in this barrier to how they reached that by trying to coordinate an appointment thing with them, it really wasn't effective.

00:21:23.280 --> 00:21:53.530

Justine Allenbach

Uh, I'm gonna pause 'cause. I am following the chat, Chris, I see your question of are some folks falling asleep because of chronic sleep deprivation? Absolutely. I also saw that very frequently. I saw clients that had Alzheimer's and dementia. There's there's a lot of reasons why people can't complete our

assessment. It's at least 20 minutes long, I think at its quickest version. So as well as being trauma inducing, etc. And.

00:21:53.580 --> 00:22:00.340

Justine Allenbach

Requiring that you provide a lot of information. So there's there's a lot of reasons why folks can't complete the assessment.

00:22:00.990 --> 00:22:01.690

Justine Allenbach

Uhm.

00:22:02.350 --> 00:22:32.720

Justine Allenbach

So back to what the observation assessment used to be required. That sort of coordination of an appointment and that was also a really small handful of providers that we trained to do the observation ULL assessment. So they're availability and coordinating that just just really wasn't working. It wasn't the best practice. We found it to cause more barriers than necessary. So I've taken.

00:22:32.960 --> 00:22:35.990

Justine Allenbach

Those experiences and.

00:22:37.110 --> 00:23:01.360

Justine Allenbach

Feedback from other skilled assessors and the implementation team to come to this proposal for replacing the observational housing assessment, which is really a nice a replacement, strongly because we're we don't want to have even an observation ull housing assessment anymore. This would really be called something else related to access to.

00:23:02.080 --> 00:23:17.500

Justine Allenbach

Participants that can't complete the assessment and just take out this observation ull assessment entirely. So I'm going to walk through this and then at the end I'll stop, get feedback from the group and we can discuss further so.

00:23:18.160 --> 00:23:30.810

Justine Allenbach

The first step, starting in the upper left corner of this flow of how this would work is we identify a participant that cannot complete the standard housing assessment.

00:23:32.040 --> 00:23:42.110

Justine Allenbach

From their service providers who identified this person would document that failed assessment attempt, which could happen in one of two ways.

00:23:42.720 --> 00:23:53.980

Justine Allenbach

It could be that a skilled assessor is documenting the failed attempt within the actual CES housing assessment, which there is a piece in the assessment that captures that.

00:23:55.100 --> 00:24:10.520

Justine Allenbach

If they were not as skilled assessor then that could be an outreach or drop in provide drop in provider and they would be able to let us know that someone is unable to engage with CES.

00:24:11.240 --> 00:24:12.980

Justine Allenbach

Via a Google form.

00:24:14.440 --> 00:24:42.220

Justine Allenbach

So that kind of blends into this third piece piece here, which is that failed assessments could give could be collected in a report because they that answer or that question of if an assessment attempt happened and it was failed as captured in the CES assessment, currently those that could be generated in tour, they report that the center.

00:24:42.990 --> 00:24:55.580

Justine Allenbach

Could be monitoring the center, meeting the Center for Housing and Health, and then we could also be monitoring the Google forms which would be available to the broader Community 4.

00:24:56.490 --> 00:25:07.610

Justine Allenbach

Folks that are not using HMIS or they're just not skilled assessors not entering people come through the CES housing assessment.

00:25:08.900 --> 00:25:17.010

Justine Allenbach

Another reason why we want the Google form to be available and we would be really careful with using the Google form.

00:25:17.790 --> 00:25:35.370

Justine Allenbach

Is the possibility of needing to use a naming convention, so moving into this next piece here it says if participant does not consent to be entered into HMIS naming convention, example Red Hat May 4th so.

00:25:36.060 --> 00:25:46.560

Justine Allenbach

We did have a naming convention process created with the old observation Ull housing assessment, but again it wasn't really.

00:25:47.280 --> 00:25:58.220

Justine Allenbach

You we didn't fully start this process because the old way was gonna happen at the beginning of the pandemic and then we had some people trying it. We're finding it wasn't working, etc.

00:25:58.280 --> 00:26:03.220

Justine Allenbach

Uh, hum. But one thing that was particularly challenging was that.

00:26:03.860 --> 00:26:35.350

Justine Allenbach

If clients are nonverbal, for example, in the most extreme or severe cases, we can't get their consent to enter them into HMIS we can't put their name there. We also might not even know their name, so that's another piece to consider. And when we don't know somebody name, then the naming convention that's been generated is to have someone first name be an identifier about how they look, or maybe how they dressed that day. You saw them that can be.

00:26:35.660 --> 00:26:45.570

Justine Allenbach

Per case manager or service providers opinion and then the last name would be the month and the date that.

00:26:46.550 --> 00:26:52.070

Justine Allenbach

The provider saw them let me stop real quick to read Chris's question.

00:26:53.290 --> 00:27:08.050

Justine Allenbach

Would Google form be used in drop in services or observation ull encounters during outreach so it could be used for for both of those situations. Chris the Google form would be available too.

00:27:09.020 --> 00:27:32.990

Justine Allenbach

Anybody that's not a skilled assessor. So a lot of drop in and outreach providers, actually our skilled assessors or have a skilled assessor on their team. But there's there's always gaps in services in gaps where we don't have skilled assessors. We would want those providers to be able to access this resource as well.

00:27:33.460 --> 00:27:34.190

Justine Allenbach

Uhm.

00:27:35.670 --> 00:28:00.110

Justine Allenbach

So again, if either someone is not able to consent to be entered into HMIS or in a even more severe case that we can't collect their name, which does happen, then we would give a naming convention for that participant and within the Google form we would be careful with that for client consent reasons.

00:28:00.790 --> 00:28:03.680

Justine Allenbach

But they see your hand is raised. If you want to.

00:28:04.470 --> 00:28:05.610

Justine Allenbach  
Ask your question.

00:28:06.510 --> 00:28:13.720

Beth Horwitz  
Yeah. In terms of it gets the form in the tracking of folks who don't who don't consent or whose names we don't know.

00:28:15.080 --> 00:28:45.480

Beth Horwitz  
What would you imagine doing with that information? I ask because my mind, you know, it is jumping a lot of places to the data folks are going to want to look at, and I could imagine there's going to be if you're if you're tracking comparable potentially comparable information in two places, there's trouble with deduplication. And I'm I'm just curious in general, I guess about the tracking, if the tracking of information about people when they have not consented.

00:28:45.530 --> 00:29:03.140

Beth Horwitz  
Or we don't know their names and what we how that would help us to have that information, because if we don't know their names and they didn't consent, I feel like it puts us in a tricky space for follow up or any other actions because they.

00:29:03.800 --> 00:29:08.650

Beth Horwitz  
They haven't told us yet that they're allowing us to share anything about them.

00:29:09.730 --> 00:29:15.770

Beth Horwitz  
And that, you know, to the notion of Red Hat May 4th, and it seems hard to then.

00:29:16.720 --> 00:29:23.520

Beth Horwitz  
Either know that that isn't this that is or isn't the same Red Hat on May 10th that someone else submits.

00:29:24.050 --> 00:29:27.100

Beth Horwitz  
I'm not sure where we go with that information.

00:29:28.910 --> 00:29:33.620

Justine Allenbach  
So let me kind of back it up a little bit and maybe this will help.

00:29:34.660 --> 00:29:38.040

Justine Allenbach  
Sort of answer your question or support some of your.



00:29:38.830 --> 00:29:41.790

Justine Allenbach

Your thoughts around how this will work so.

00:29:42.760 --> 00:30:00.540

Justine Allenbach

The biggest take away from this proposal that I would want folks to leave with is that we want to better utilize service providers, opinions about where clients are at and what their needs are.

00:30:01.160 --> 00:30:02.180

Justine Allenbach

So.

00:30:02.840 --> 00:30:06.040

Justine Allenbach

When we think about Red Hat May 4th.

00:30:06.920 --> 00:30:09.310

Justine Allenbach

And the naming convention in general.

00:30:10.420 --> 00:30:21.440

Justine Allenbach

We are under the assumption that some service provider gave a client this naming convention. Who knows this client who?

00:30:22.580 --> 00:30:41.610

Justine Allenbach

Sees their face, knows where they are, maybe knows the encampment they're staying at, knows where they Panhandle. Maybe they even know their name. The case where we don't even know a name or a nickname for somebody is a pretty extreme case. I mean, even in.

00:30:42.520 --> 00:30:59.220

Justine Allenbach

Cases of individuals that are non verbals, for example, when I've worked with clients that had cerebral palsy, I was able to get a name for people by writing them, writing their names. So sometimes we have.

00:31:02.500 --> 00:31:04.890

Justine Allenbach

We have the ability to collect.

00:31:05.780 --> 00:31:10.640

Justine Allenbach

Some information about who somebody is. So the idea isn't just that we.

00:31:12.180 --> 00:31:21.940

Justine Allenbach

Are using the naming convention for our identifier of who the person is. It's really just how we're identifying them in terms of collecting data.

00:31:21.990 --> 00:31:24.800

Justine Allenbach

Uh, hum, but not actually.

00:31:23.260 --> 00:31:23.600

Beth Horwitz

Right.

00:31:24.290 --> 00:31:24.620

Beth Horwitz

I.

00:31:25.470 --> 00:31:26.900

Justine Allenbach

How will find them?

00:31:27.760 --> 00:31:48.270

Beth Horwitz

That's that's really helpful. I think in general I'd I think we would be as a collective on shaky ground submitting a form about someone that didn't consent for our end, their information to be shared. So I think that's a pretty big caution I would put out there before asking if.

00:31:49.000 --> 00:31:55.380

Beth Horwitz

Is a client hasn't consented for their information to be in each my ask. I don't know that we would want a form submitted about them.

00:31:55.760 --> 00:32:04.430

Beth Horwitz

And it's it's early. I don't think something allchicago would wanna support from again the sort of client consent and confidentiality perspective.

00:32:04.790 --> 00:32:08.450

Beth Horwitz

Uh, if if the client hasn't consented?

00:32:09.060 --> 00:32:12.230

Beth Horwitz

And no one else has the authorization to consent on their behalf.

00:32:13.590 --> 00:32:16.990

Beth Horwitz

I see. I I worry about the ways that were.

00:32:17.930 --> 00:32:27.330

Beth Horwitz

Working counter to that right for a client, so it's it's something I'd be really worried about us starting to do.

00:32:29.590 --> 00:32:30.780

Justine Allenbach

Let me get to.

00:32:30.490 --> 00:32:57.040

+17\*\*\*\*\*16

Can I jump in 'cause? I'm sorry. I'm on the phone. So that's why I can't see the charge. But can I jump in and say I would be very concerned about the privacy of the client? And as the previous person just said, it is difficult sometime in a drop in to get them through consent to be put in HMIS and to do a form Google form or whatever. It would be kind of difficult.

00:33:00.950 --> 00:33:02.870

Justine Allenbach

Thanks for the feedback, Doctor Stinson.

00:33:04.430 --> 00:33:09.950

Justine Allenbach

Uhm, there's some other folks at their hands raised. I'm I'm just going to.

00:33:11.560 --> 00:33:18.660

Justine Allenbach

Well, it's in my mind to respond to the confidentiality and privacy things like I hear that and I think.

00:33:19.250 --> 00:33:31.210

Justine Allenbach

We will have to be careful with how we do this and the Google form possibility might need to be eliminated entirely. Maybe that means we do just have to keep this too.

00:33:31.970 --> 00:33:37.320

Justine Allenbach

Providers that are using HMIS at the very least, or even just skilled assessors.

00:33:38.060 --> 00:33:39.980

Justine Allenbach

Uhm, but I think.

00:33:41.000 --> 00:33:46.170

Justine Allenbach

Sort of in response or a question that I would have then Beth in terms of.

00:33:47.530 --> 00:33:48.510

Justine Allenbach

How?

00:33:49.540 --> 00:33:54.680

Justine Allenbach

We. So let me back up when when somebody let's say.

00:33:56.410 --> 00:33:57.800

Justine Allenbach

Is nonverbal.

00:33:58.530 --> 00:34:03.150

Justine Allenbach

Right and cannot complete the HMIS consent form.

00:34:03.840 --> 00:34:04.610

Justine Allenbach

Uhm.

00:34:05.630 --> 00:34:21.250

Justine Allenbach

Then I guess that's really the starting place, right? So we could be entering folks into HMIS and the naming convention at some point was approved and was being used and it was to enter people into HMIS that.

00:34:22.100 --> 00:34:30.880

Justine Allenbach

Didn't have the ability to consent, so it wasn't that they were not consenting, but that they couldn't also.

00:34:31.960 --> 00:34:36.670

Justine Allenbach

Consent based on like their mental capacity or physical capacity.

00:34:37.300 --> 00:34:38.050

Justine Allenbach

Uhm.

00:34:37.650 --> 00:35:03.660

Beth Horwitz

Sorry, I can't speak to what came before, but we should not be putting anyone in HMIS who has not explicitly consented. If you can't consent, I mean, we certainly I'm. I'm happy to on behalf of this. You see, if the leadership team would like, we can engage legal counsel on what our options are for clients in those situations who can't consent. But the instructions in terms of information in HMIS and the consent of the client sign is.

00:35:04.200 --> 00:35:11.270

Beth Horwitz

And if you do not consent for your information to be an age, my ask, then that's that will limit what we're able to offer you. But.

00:35:12.700 --> 00:35:30.620

Beth Horwitz

No, no, none of this should be happening in the absence of client consent. Again, recognizing that I I am not a legal authority, so I I don't know what we do for folks who aren't able to consent, but but we really hold very strictly the importance of the client consent.

00:35:30.870 --> 00:35:32.200

Beth Horwitz

Uh and?

00:35:32.790 --> 00:35:36.150

Beth Horwitz

Also, are very strongly opposed to anonymous.

00:35:37.030 --> 00:35:40.970

Beth Horwitz

Client data being entered in the system, which at this point so.

00:35:42.590 --> 00:35:45.280

Beth Horwitz

I will make sure that that's not happening still, but.

00:35:45.370 --> 00:35:48.240

Beth Horwitz

Uh, we we would, we would want to.

00:35:49.310 --> 00:35:53.360

Beth Horwitz

Uh consent process before the system is using the information.

00:35:55.100 --> 00:35:55.540

Justine Allenbach

OK.

00:35:56.360 --> 00:35:59.430

Justine Allenbach

Calling in, oh, you've had your hand up for awhile. Pass it to you.

00:36:02.110 --> 00:36:05.510

Colleen Mahoney

Thanks. I think Chris was before me. I don't know if he's, he said.

00:36:05.560 --> 00:36:07.430

Colleen Mahoney

Uhm, what he wanted to?

00:36:10.840 --> 00:36:22.610

chris ohara (Guest)

Thank you for marking that Colleen. Since I'm not IA teams user, I'm always a guest, so I think I someone no matter how early I put my hand up, I'm always going to be second this someone. It's a teams member.

00:36:23.450 --> 00:36:30.180

chris ohara (Guest)

Consider that a little bit of a flawed or teams. I think now I know some people love tracking their workers with it, but it does have some flaws.

00:36:30.840 --> 00:36:37.770

chris ohara (Guest)

Uhm anyways I'm. I'm just wanted to throw out there that I understand where Beth's coming from on this, but.

00:36:38.620 --> 00:37:00.480

chris ohara (Guest)

On the same token, there's gotta be a way to track individuals that are somehow around, but we're not actually capturing them in for long periods of time, which could really cut down on chronicity and in some ways. And I know this to be true. Sometimes people that aren't going through the traditional HMIS standards.

00:37:01.160 --> 00:37:07.270

chris ohara (Guest)

Uh, getting connected into the system are people that are would be in our inactive list.

00:37:08.040 --> 00:37:28.350

chris ohara (Guest)

So there's gotta be a way to do this to where we're not violating the consent of somebody, but in a way of not ignoring that that person came in for services. Because if we just leave it to that into person independent person and they know who they are, but the system doesn't know who they are, they could easily float in and out for quite some time.

00:37:31.440 --> 00:37:31.880

chris ohara (Guest)

Thank you.

00:37:33.960 --> 00:37:35.990

Colleen Mahoney

Yeah, I mean, I guess I just share.

00:37:36.090 --> 00:37:41.970

Colleen Mahoney

Uh, Chris is concerned. Maybe. I mean, it definitely understand that.

00:37:42.690 --> 00:37:55.530

Colleen Mahoney

Uhm, consent is is important, but it it does feel like this is also highlighting a real need that you know, these are folks that are interested and engaging in services but have.

00:37:56.130 --> 00:38:16.340

Colleen Mahoney

Uh. You know, various high needs that they might not be able to read and understand and sign a document physically. And so I mean it, it does seem important that we figure out a way to serve those

people, especially if you know, all of their behavior is saying that they're interested in and services and.

00:38:16.920 --> 00:38:22.400

Colleen Mahoney

Uh, you know, seems like a a question worth engaging some some Council on.

00:38:25.820 --> 00:38:27.150

Justine Allenbach

I I agree and.

00:38:27.920 --> 00:38:31.810

Justine Allenbach

Hi. It's a difficult place.

00:38:32.540 --> 00:38:40.310

Justine Allenbach

Or it's a difficult thing to navigate because we do have to be really careful with client consent and their privacy.

00:38:41.210 --> 00:38:55.650

Justine Allenbach

But then the the other side to it is that it's it's difficult for participants in the same way that some participants can't do the housing assessment, they can't consent to be entered into our system, but they may very well be.

00:38:56.460 --> 00:38:59.980

Justine Allenbach

Trying to engage in services and get support.

00:39:01.160 --> 00:39:07.050

Justine Allenbach

And we have to figure out a way to capture them and make make the system accessible to them so.

00:39:07.400 --> 00:39:22.030

Justine Allenbach

Uh, and it's very possible that this whole proposal today can be thrown out and we rethink what we want to do for this situation. It's just very real that there are people.

00:39:22.710 --> 00:39:26.030

Justine Allenbach

In the system right now that are being missed.

00:39:27.150 --> 00:39:33.210

Justine Allenbach

Because they can't communicate their needs. So uhm.

00:39:34.430 --> 00:39:43.130

Justine Allenbach

Just putting that sort of shared thought and opinion out there that I think it's important that we we figure something out here and maybe that is.

00:39:44.850 --> 00:39:49.440

Justine Allenbach

We need to move towards speaking with legal counsel in terms of consent.

00:39:49.510 --> 00:39:55.920

Justine Allenbach

Uhm, and pause sort of this, this piece. Johnna, you had your hand up?

00:39:57.040 --> 00:40:21.780

Johnna Lowe

Yeah. Thanks. So I, you know, first of all, thank you for bringing this to our leadership attention. You know this is clearly a gap and you know to be supportive to all folks in need is important. I just want to clarify if you are using service providers to mean outreach and drop in center staff because that's kind of who.

00:40:22.670 --> 00:40:29.980

Johnna Lowe

I see as really needing to be able to sort of have these conversations. This isn't like.

00:40:30.710 --> 00:40:34.830

Johnna Lowe

Housing providers are the service providers, your.

00:40:35.620 --> 00:40:37.700

Johnna Lowe

Referring to correct.

00:40:38.440 --> 00:40:41.230

Justine Allenbach

Right. I am referring to.

00:40:41.860 --> 00:40:53.140

Justine Allenbach

Service providers that would be outreach or drop in center staff or skilled assessors. So more on the front door lined up action or shelter staff.

00:40:45.210 --> 00:40:45.680

Johnna Lowe

Gotcha.

00:40:50.810 --> 00:40:51.190

Johnna Lowe

Yep.



00:40:53.610 --> 00:41:01.110

Johnna Lowe

Just wanted to make sure, yeah, but I definitely think like I'm particularly the box in the middle.

00:40:54.160 --> 00:40:55.180

Justine Allenbach

Yeah, yeah.

00:41:01.170 --> 00:41:18.660

Johnna Lowe

Uhm, having those folks really figure out how they can support the completed assessment or the and the consent and really get those folks the supports they need. And you know I'm, I support going back to the drawing board.

00:41:19.240 --> 00:41:30.530

Johnna Lowe

Figuring out, you know another way to including, like talking to legal and other entities and maybe, you know, even having like, what else is, what else is happening in other Co seas?

00:41:31.290 --> 00:41:38.510

Johnna Lowe

Uhm, because it's. I think it's really important that, you know, just really appreciate you bringing this to our attention, at least to my attention, I should say.

00:41:41.490 --> 00:41:42.510

Justine Allenbach

Not thank you.

00:41:43.920 --> 00:41:50.440

Justine Allenbach

I agree it's a conversation that could use more space for feedback from.

00:41:52.420 --> 00:42:15.490

Justine Allenbach

Skilled assessors and outreach and drop in providers. I do take a lot of this from skilled assessors because I work with them a lot in the center overseeing that work and also from my experiences of being in assessor. But there's a lot more space to collect community feedback about this and then it seems like we also need to.

00:42:18.210 --> 00:42:25.250

Justine Allenbach

Navigate legal counsel or bring that piece in here too. Maybe before we can go forward with with anything.

00:42:25.330 --> 00:42:30.170

Justine Allenbach

Come, but yes, it's definitely it definitely exists and it's.

00:42:31.280 --> 00:42:33.480

Justine Allenbach

Complicated 2 because.

00:42:35.150 --> 00:42:41.160

Justine Allenbach

You know, sometimes the shelters etc should be doing should be doing more when.

00:42:41.830 --> 00:42:43.620

Justine Allenbach

Clients enter.

00:42:45.080 --> 00:42:55.090

Justine Allenbach

Shelters or when clients that are trying to express their needs at any kind of service provider or being being ignored because they can't express their need, that's.

00:42:55.870 --> 00:42:58.840

Justine Allenbach

A larger system problem which is happening.

00:42:59.320 --> 00:43:00.200

Justine Allenbach

Uhm.

00:43:01.560 --> 00:43:27.280

Justine Allenbach

But I think in terms of coordinated entry that's, that's where we have space to to make a difference. And we I'm hearing from skilled assessors and I've seen it first hand that you work with clients who cannot consent to HMIS and they can't do the assessment and you're like what do I do? 'cause this person wants help. They're trying to to get help. So we have to have something to give to.

00:43:28.330 --> 00:43:30.580

Justine Allenbach

Service providers that are at that front door.

00:43:30.630 --> 00:43:34.060

Justine Allenbach

Or uh, for these clients so.

00:43:35.000 --> 00:43:43.060

Justine Allenbach

I will, I think I've definitely taken up maybe my whole time already, but I I'm just going to kind of skip to.

00:43:44.150 --> 00:43:48.020

Justine Allenbach

Or Angela, do you need me to just I can just stop or.

00:43:49.210 --> 00:43:52.690

Angela Brooks

Now you have a few minutes 'cause. I don't think the work updates are going to take that long.

00:43:50.610 --> 00:43:51.070

Justine Allenbach

OK.

00:43:53.050 --> 00:44:05.100

Justine Allenbach

OK, so I think we might be in a place where we have to sort of go back to square one or go back to the drawing board with this. But I'll just quickly say that the end result would be.

00:44:06.390 --> 00:44:36.350

Justine Allenbach

That clients that are identified in whichever legal, appropriate way we can identify people that are unable to complete the assessment, the center would coordinate with the providers who have listed or identified these folks to attend meeting, have the service provider, the case manager, whoever that might be, attend the chronic singles city that the center hosts and then similar to the transverse city.

00:44:36.620 --> 00:44:55.680

Justine Allenbach

Anyone who's been to those that provider would present the participant situation to that group, which is a group of more than like 5 providers. To say this is the person situation and then as a group of providers we can case conference the best triage for that client.

00:44:56.310 --> 00:45:06.120

Justine Allenbach

Uhm, because there's a lot of different appropriate options that might work for somebody. For example, I think we should be better utilizing as a coordinated entry system.

00:45:06.180 --> 00:45:28.940

Justine Allenbach

Come from group homes and housing that's available to individuals or families with intellectual or developmental disabilities. There are specific resources for that. So I think that we should be considering that when that arises. So there should be space for like case conferencing the best.

00:45:29.570 --> 00:46:00.170

Justine Allenbach

The best solution for somebody, but then also we could use that space to approve or deny if asaf haven opening is the best route for them. So right now we don't have an infrastructure in place for matching folks to asaf haven. There's not a lot of safe haven models and programs within RC OC, but they do exist and they do occasionally have openings. So I would say that safe havens would probably be best for our clients that fall under this.

00:46:00.220 --> 00:46:30.230

Justine Allenbach

Category of need, UM and then from there once asaf haven match was approved. Or maybe we don't

need to go that route, but there's another triage that we came to as a group of providers. The center would just coordinate the follow ups for that to ensure a successful outcome for that person. So that's, that's where it sort of goes back to which maybe eventually we'll be able to do that. But I think we're kind of stuck in this middle here of what can we do weekly.

00:46:30.580 --> 00:46:36.130

Justine Allenbach

And may be needing to get more feedback from providers actually seeing this happen so.

00:46:37.650 --> 00:46:39.490

Justine Allenbach

I'll pause for.

00:46:40.620 --> 00:46:45.820

Justine Allenbach

Comments, questions. I'll see if there's anything else in the chat.

00:46:47.530 --> 00:46:51.250

Laura Bass

This is Laura. I definitely think getting some legal advice would be helpful, I think.

00:46:53.590 --> 00:46:59.770

Laura Bass

That there could be other complications that could come up with this. So you know, if someone is not able to consent.

00:47:00.470 --> 00:47:10.210

Laura Bass

To being entered in HMIS are going to be challenges in that person entering into a lease contract which is uh, you know which not every housing model requires, but just you know.

00:47:11.220 --> 00:47:26.500

Laura Bass

I think that's helpful. I'm wondering if it's a work around or like a a middle step, there could be a process for that identifies like to shelter providers and outreach providers. If you're working with a person in this situation?

00:47:27.690 --> 00:47:34.920

Laura Bass

You can come to this sitm to to problem solve without necessarily having to identify the person.

00:47:36.580 --> 00:47:37.680

Laura Bass

If that makes sense.

00:47:39.250 --> 00:47:41.040

Justine Allenbach

Not really like that suggestion.

00:47:41.960 --> 00:47:48.060

Justine Allenbach

Yeah. To still make this space for a case conferencing group of providers.

00:47:49.040 --> 00:47:49.980

Justine Allenbach

Elements.

00:47:50.750 --> 00:48:04.650

Justine Allenbach

Beyond just their own internal agencies, and that could be something as well that we better coordinate with just outreach coordination work which the center facilitates. So we can bring that peace in as well for sure.

00:48:06.340 --> 00:48:13.680

Justine Allenbach

And I think that we kind of do that at the chronic singles city for folks that are engaged in the system and match. So I think that makes sense.

00:48:15.290 --> 00:48:17.710

Justine Allenbach

It's just again kind of goes back to.

00:48:19.490 --> 00:48:30.370

Justine Allenbach

Just that initial 4 because that might be happening then for clients that can at least engage by consenting, right? So it still makes sense to do that and.

00:48:31.310 --> 00:48:42.070

Justine Allenbach

It's very well possible that people that still meet this need, or who would have needed an observation assessment can consent. So that does happen to I mean some people.

00:48:43.020 --> 00:48:50.920

Justine Allenbach

Do you have the capacity to consent to be entered into HMIS and then they're falling asleep during the assessment or?

00:48:52.270 --> 00:49:11.810

Justine Allenbach

That's something within their their capacity in terms like their mental capacity to do the assessment reveals itself later on, and it's just the assessment piece. They can't do so. Some people will be able to consent to enter HMIS and just can't do the assessment. So in those cases.

00:49:13.210 --> 00:49:24.090

Justine Allenbach

Then we don't have as much of that legal battle right of what we can do. So that's something to think about, too. But yes, thanks for bringing that up, Laura.

00:49:33.090 --> 00:49:36.480

Justine Allenbach

Other questions or comments about this topic?

00:49:39.000 --> 00:49:43.590

Angela Brooks

And now we do kind of have to move you on. Thank you so much. That was awesome.

00:49:44.530 --> 00:49:45.120

Justine Allenbach

Thank you.

00:49:44.700 --> 00:49:47.740

Angela Brooks

Great information. I guess we can probably follow up next month too.

00:49:48.940 --> 00:49:51.670

Justine Allenbach

Yeah, I'll follow up next month. UM.

00:49:52.490 --> 00:49:58.400

Justine Allenbach

I'm going to take all this feedback and sort of finalize some of these things and then of course follow up with.

00:49:59.090 --> 00:50:06.110

Justine Allenbach

With Beth, are all Chicago about sort of the legal steps that's next or just share again next month. So thank you.

00:50:07.510 --> 00:50:11.480

Angela Brooks

Do you want to just do your update with? Since you're already talking for your work group?

00:50:12.550 --> 00:50:14.220

Angela Brooks

Did you have one? I know Johnna did.

00:50:13.620 --> 00:50:13.940

Justine Allenbach

I don't.

00:50:15.080 --> 00:50:17.660

Justine Allenbach

I don't think I did actually.

00:50:16.740 --> 00:50:17.100

Angela Brooks

OK.

00:50:19.400 --> 00:50:20.610

Angela Brooks

Turn it over to you, Johnna.

00:50:21.150 --> 00:50:39.310

Johnna Lowe

Thank you. So the workgroup update is around our prioritization. So we as a leadership team have to make a decision about who's gonna represent the leadership team in the prioritization workgroup.

00:50:41.210 --> 00:50:54.700

Johnna Lowe

I have gathered most, or at least half of the liaisons or representatives from all of the other identified stakeholder groups, but we don't have one I officially identified for leadership team, so.

00:50:55.310 --> 00:50:59.140

Johnna Lowe

That is what we need to make a decision about.

00:51:03.450 --> 00:51:34.650

Johnna Lowe

I I'm going to say that considering I'm sort of facilitating the workgroup and that is my primary role in this is to like really move us forward in the most cohesive, beautiful, butterfly loving, supportive, collaborative way. But and then I think also just my tenure and coordinating true leadership is relatively short. So I don't you know, I don't know if we need to do above, we need to sort of volunteer.

00:51:34.810 --> 00:51:39.710

Johnna Lowe

Volentold you know what? What makes sense to this group?

00:51:40.560 --> 00:51:42.140

Angela Brooks

Do we have any volunteers?

00:51:44.130 --> 00:51:44.840

chris ohara (Guest)

Hey, Angela.

00:51:45.590 --> 00:51:46.370

Angela Brooks

Yes, Chris.

00:51:47.280 --> 00:52:09.880

chris ohara (Guest)

I wouldn't be opposed to being involved in this, but I mainly spoke up because I was actually wanting to say sometimes these meetings meet very quickly, sometimes every two weeks or even more frequent than that. Would it make sense that you at least have if you're going to have a point person but also have an alternate? So that way that if one person can't attend a meeting, the other one could?

00:52:13.010 --> 00:52:13.690

Angela Brooks  
I'm different.

00:52:13.140 --> 00:52:14.320

Beth Horwitz  
I I wonder.

00:52:13.150 --> 00:52:13.670

Johnna Lowe  
Traffic there.

00:52:15.500 --> 00:52:34.130

Beth Horwitz  
In addition to our Christmas idea, I've johnna. I know that at least some of us are part of that workgroup because of other hats we wear. So maybe maybe there are enough of us already represented that one of us will just take on the dual responsibility, or if there's someone therefore not included.

00:52:34.430 --> 00:52:35.820

Beth Horwitz  
Uh, we we.

00:52:36.390 --> 00:52:58.780

Beth Horwitz  
Uh, we could, you know, fill in the gap with someone who's not yet there 'cause I I know. Like, so you're there. I'm there. I think Laura is part of it. I wanna say that Megan, who's just left, is also part of it. And I I don't know who else maybe is has been put forth, but I I could imagine there's also other folks.

00:53:00.460 --> 00:53:01.030

Angela Brooks  
Endpoint.

00:53:00.770 --> 00:53:30.810

Johnna Lowe  
I I definitely support, you know, understand that. And I also wanna think about when the if and when it comes down to like actual voting recommendations to the leadership team, how that would play off. You know, folks have I I have two boats 'cause I represent two groups and then those two groups may not have the same response around what the recommendations are. So I want like I I I think that's absolutely important.

00:53:30.870 --> 00:53:45.020

Johnna Lowe  
Which is why I'm like I don't need to be, you know, the leadership team Rep and I want to be cautious of like when we get or if we get into the places of voting, how that may play out in the future.

00:53:46.690 --> 00:53:53.930

Johnna Lowe  
I will say though, to your point like yes, Laura is representing the collaborative on child homelessness.



00:53:54.000 --> 00:54:01.830

Johnna Lowe

Uh, we also have colleague. Well, unofficially calling from CDPH.

00:54:02.450 --> 00:54:07.250

Johnna Lowe

Uhm, you as our data person? Bev.

00:54:07.840 --> 00:54:16.030

Johnna Lowe

Uh, we. We also have a position for CE lead, which is different from leadership team, so.

00:54:16.950 --> 00:54:20.250

Johnna Lowe

You know, that's a caveat to also pay attention to.

00:54:25.930 --> 00:54:32.140

Angela Brooks

Are there any voice is missing from that work group that are part of this group? That would make sense?

00:54:34.690 --> 00:54:41.530

Angela Brooks

Like from the different sectors, I suppose I'm not familiar enough with it to have a thought.

00:54:46.290 --> 00:55:03.640

Johnna Lowe

Lord, did you? Did the SPG like SPC? I can't with acronyms today. Did they officially like make that 'cause? I don't think I got that like email from the group. And then just thinking about, you know what we talked about in terms of like two people representing 2.

00:55:04.320 --> 00:55:08.380

Johnna Lowe

Groups is feels a little conflict of interest to me.

00:55:09.580 --> 00:55:15.640

Laura Bass

That was my understanding, but I can double check with SPC leadership that that is the plan.

00:55:16.250 --> 00:55:16.570

Johnna Lowe

Uh-huh.

00:55:18.600 --> 00:55:31.850

Beth Horwitz

My guess is that there's not gonna be quite as many things like I think if their groups are comfortable with the dual had I think it's OK. I think a lot of folks were dual hats and a lot of the meetings they sit in.

00:55:34.420 --> 00:55:52.210

Beth Horwitz

And I I think like if the leadership team decided it was OK to have someone where dual hats, then we would just have to sort of support that process and still the person would vote once not, I think potentially multiple times. At least that's how we're handling it in all of the other spaces related to the.

00:55:52.260 --> 00:55:56.850

Beth Horwitz

Uh, uh, COC so far and.

00:55:55.650 --> 00:56:00.830

Johnna Lowe

We have what happens if those groups have opposing views and you're representing.

00:56:00.590 --> 00:56:06.300

Beth Horwitz

It it, it hasn't happened like I I just I I don't. I think that the.

00:56:07.200 --> 00:56:37.440

Beth Horwitz

Nature of most of the things that are decided, and I think perhaps part of the question is maybe clarifying responsibilities because my understanding would be that this prioritization workgroup would be making a recommendation to the leadership team of this group. So I I feel like this group is going to have a way devote to make. I don't know that the recommendation from the prioritization workgroup is going to be as weighty potentially.

00:56:37.920 --> 00:56:40.920

Beth Horwitz

Where folks might be in conflict with each other.

00:56:42.370 --> 00:57:12.520

Beth Horwitz

I think depending on how it goes, perhaps there is a need for more, but I I think I think that it's a lot, a lot of people come with multiple hats and so it's hard ultimately to say to them, hey, Laura only speak on behalf of families, don't think on behalf of SPC, don't think with the lens of coordinated entry. And so it's just it's just hard when there are so many different perspectives. We're trying to bring around a table how to find enough people to be one person for every.

00:57:12.570 --> 00:57:14.860

Beth Horwitz

Different request.

00:57:18.950 --> 00:57:21.100

Johnna Lowe

Yeah, I I absolutely hear that.

00:57:23.230 --> 00:57:26.580

Johnna Lowe

I I guess I kinda would disagree, and in the sense of.

00:57:27.220 --> 00:57:34.650

Johnna Lowe

Uhm, I understand we we absolutely bring multiple perspectives and like there's just there's been.

00:57:36.470 --> 00:57:47.380

Johnna Lowe

Communication to me about what particular folks are interested in doing already, and we, you know, we haven't even really gotten to the place of, like, the meat of the work, so to speak.

00:57:48.630 --> 00:57:54.300

Johnna Lowe

So and I know it's difficult to pull multiple people in, but I also think that.

00:57:55.560 --> 00:58:06.340

Johnna Lowe

Being in a situation where we are asking people to wear multiple hats were giving them power and not really having that communications with a particular.

00:58:06.870 --> 00:58:14.570

Johnna Lowe

Uhm, stakeholders or entity that they represent that they represent, right? So you know, I know Laura is not the only person. SPC.

00:58:15.610 --> 00:58:19.910

Johnna Lowe

You know, I would. I can go and beg and plead if we can have another Rep.

00:58:20.970 --> 00:58:28.440

Johnna Lowe

So that we can sort of widen the decision making power in our continuum and in this work.

00:58:28.620 --> 00:58:33.040

+17\*\*\*\*\*16

Yeah. So I'm SVC. This is doctor Spencer. UM.

00:58:35.160 --> 00:58:52.610

+17\*\*\*\*\*16

I guess I'm more concerned about the conflict of interest if we're speaking dual or voting dual. And so I I'm I'm just not comfortable that we will be represented who we represented. I guess that would be my concern.

00:58:54.010 --> 00:59:23.880

Angela Brooks

And I guess honestly if somebody is representing this group and there hasn't been a meeting of this group to discuss it there representing themselves for the most part anyway. So there's always going to be some level of issue just based on timing. So we can go around in circles and that all the time. But if this group hasn't met to discuss it there representing their projections on that anyway. But as it stands,

we had Chris volunteers, anybody else interested that might solve all of this if nobody stepping up and calling nastier hand is up.

00:59:26.430 --> 00:59:31.600

Colleen Mahoney

Oh, I I mean, I was just gonna say, it seems like there's been a lot of thought put into the.

00:59:32.220 --> 00:59:45.820

Colleen Mahoney

The make up of this, uhm, working group. And so you know, I mean to the extent to which multiple people are representing two of those named seats, but only getting one vote. I mean, it does seem like we're really changing the.

00:59:46.590 --> 01:00:04.150

Colleen Mahoney

Be you know composition of if we intended to have 40% direct service providers, but you know half of those people are actually there are two people or one person representing two seats or you know where the kind of deluding votes in that way. So I do understand you know the concern.

01:00:10.660 --> 01:00:11.510

Angela Brooks

With that said.

01:00:12.570 --> 01:00:14.200

Angela Brooks

Do we have anybody other than Chris?

01:00:16.820 --> 01:00:22.130

Angela Brooks

And Chris, certainly thank you for that. I know you are probably in just about, I don't know every meeting.

01:00:22.560 --> 01:00:28.690

Angela Brooks

Uh, so I wanted to give somebody else an opportunity, but I'm not seeing anything.

01:00:29.630 --> 01:00:35.770

Angela Brooks

Johnna. Is this something you want today or can you send a note out to see if somebody who's not here wants to participate? Or should we just?

01:00:37.270 --> 01:00:48.620

Johnna Lowe

I well, I mean I am absolutely open. I can send the communication to our leadership team officially that sort of think about it. And if there are other volunteers that are here today.

01:00:49.530 --> 01:00:50.720

Johnna Lowe

I absolutely can do that.

01:00:52.780 --> 01:00:55.670

Angela Brooks

This everybody comfortable with that who is present?

01:00:58.880 --> 01:01:01.770

Angela Brooks

And in the meantime, do we want to have Chris represent us?

01:01:01.320 --> 01:01:01.600

+17\*\*\*\*\*16

Yep.

01:01:04.680 --> 01:01:06.960

Angela Brooks

Doctor Stinson, I think you were trying to say something.

01:01:08.480 --> 01:01:11.430

+17\*\*\*\*\*16

Yeah, I'll work request if there's something that I need to work with.

01:01:12.280 --> 01:01:12.850

+17\*\*\*\*\*16

Let me see.

01:01:16.170 --> 01:01:18.800

Angela Brooks

So that way it was out of all well, she volunteering. I didn't.

01:01:19.520 --> 01:01:20.580

Angela Brooks

She went out for me.

01:01:20.410 --> 01:01:25.520

+17\*\*\*\*\*16

Yes, I will volunteer. Yes, I will. I'm on the phone, so it's kinda hot fixing charts.

01:01:23.370 --> 01:01:23.750

Angela Brooks

OK.

01:01:26.400 --> 01:01:29.570

Angela Brooks

Awesome. Thank you, Doctor Stinson. Johnna is writing that down.

01:01:31.070 --> 01:01:37.150

Angela Brooks

So I know we mentioned earlier that we should probably have two people. So there you go. So we can kind of work that out.

01:01:37.240 --> 01:01:39.370

Angela Brooks

Uhm 'cause, I know scheduling.

01:01:40.190 --> 01:01:45.620

+17\*\*\*\*\*16

Live experience and I I'm provider so we can work together. So there's a balance there, OK.

01:01:42.730 --> 01:01:43.180

Angela Brooks

Yeah.

01:01:46.040 --> 01:01:56.730

Angela Brooks

There is an with both of your schedules. It will be highly probable one of one of you won't be able to make something. So we've got two of the busiest people on this call. So there we go. Thank you both.

01:01:58.810 --> 01:01:59.490

Angela Brooks

All righty.

01:02:00.240 --> 01:02:08.570

Angela Brooks

And Laura, if you just and you might not really have an update in terms of like the SOPC transition process, I'm assuming we're still waiting on the third party and.

01:02:09.550 --> 01:02:11.840

Angela Brooks

All that stuff to move forward.

01:02:12.220 --> 01:02:19.400

Laura Bass

Yeah. So the, UM, the committee is going to be the CEO lead selection committee is going to start meeting next week.

01:02:20.020 --> 01:02:28.910

Laura Bass

Uh, we are still waiting on the third party consultant. So we do have an RFP ready to go out. It was slowed down, unfortunately a little bit by my time out.

01:02:29.480 --> 01:02:39.580

Laura Bass

Uhm, but we have had a number of recommendations for potential consultants, so we'll be sending out a super super simple RFP with a very quick time turn around time.

01:02:40.170 --> 01:02:42.660

Laura Bass

Up to see if we get some applicants.

01:02:44.170 --> 01:02:51.220

Laura Bass

And we'll be making recommendations to the full SPS OPC to select an applicant kind of based on how that process goes.

01:02:52.430 --> 01:02:52.850

Angela Brooks

Great.

01:02:53.570 --> 01:02:57.500

Angela Brooks

And then on the CSH side, we are having our meetings.

01:02:58.760 --> 01:03:29.580

Angela Brooks

Partner meetings as well to make sure that as we're transitioning, we're really documenting things in that case, because Johnna and IR on the newer side on this piece of it, we might reach out to some of you 'cause. We're just trying to make sure we're Johnna and are looking at it from what we know when we started this and what would be helpful to make sure it's there. So we're committed to a smooth transition. It's not like, you know, December 1st for like, deuces. You don't know us or anything like that. So he will be around. So there's not a huge concern on that part that we are trying to make sure that we are.

01:03:29.760 --> 01:03:31.080

Angela Brooks

Handing off in a very smooth.

01:03:31.390 --> 01:03:38.840

Angela Brooks

Uh. In a smooth way, so don't be surprised if some of you hear from us just as we start kind of thinking through that process as well.

01:03:41.780 --> 01:03:43.520

Angela Brooks

Great. And then?

01:03:44.220 --> 01:03:57.820

Angela Brooks

And we've got a few moments left and I know there was. I don't, John. I don't know where we decided it was Hotel Julien, if we're going to talk about it for a quick second. 'cause, I don't think anybody will. Coleen might have something, but I don't think we've Christine not being here. I think some of that stuff isn't really issue. OK.

01:03:59.060 --> 01:04:13.490

Angela Brooks

Great. Well, we are scheduled to speak again March 22nd, Chris. Maybe we'll do it on zoom, not teams next time since I think you're more familiar with that and you can easily see hands and it does do it in order. So we'll consider swapping over to our zoom.

01:04:15.770 --> 01:04:21.280

Angela Brooks

Awesome. Well, thank you guys. Hopefully you liked our Black History Month themed agenda this month.

01:04:22.700 --> 01:04:29.540

Angela Brooks

Couldn't think of ice breaker, so you know for the next population based month, I'll try to come up with a icebreaker that's relevant.

01:04:30.970 --> 01:04:34.530

Angela Brooks

Awesome. Thank you guys. We're going to give you 6 whole minutes back.

01:04:35.370 --> 01:04:38.710

Johnna Lowe

Next, next month is Women's History Month. So.

01:04:36.120 --> 01:04:36.730

LaShunda Brown (Guest)

Thank you.

01:04:39.040 --> 01:04:39.770

Angela Brooks

Yes.

01:04:40.560 --> 01:04:42.340

Johnna Lowe

Think about women that inspire us.

01:04:42.770 --> 01:04:44.130

LaShunda Brown (Guest)

Oh, that's a good one.

01:04:42.860 --> 01:04:43.260

Angela Brooks

Yes.

01:04:44.610 --> 01:04:47.320

Angela Brooks

OK, there you go. You have your icebreaker boom.

01:04:47.660 --> 01:04:48.310

LaShunda Brown (Guest)

Yeah.

01:04:48.840 --> 01:04:50.430

Johnna Lowe

Bye everyone. Have a great day.



01:04:49.020 --> 01:04:49.470

Angela Brooks

Great.

01:04:50.080 --> 01:04:50.880

Angela Brooks

Hi everybody.

01:04:50.330 --> 01:04:50.920

Justine Allenbach

Alright.

01:04:50.380 --> 01:04:51.460

LaShunda Brown (Guest)

Why?

01:04:51.180 --> 01:04:52.070

Colleen Mahoney

Thank you.

01:04:53.010 --> 01:04:53.890

+17\*\*\*\*\*16

So everyone.

01:04:54.180 --> 01:04:54.770

Tracey Blackburn

Hi.