

Coordinated Entry Leadership Team Meeting Agenda

July 27, 2021

- I. Welcome and Introductions
 - a. Ice Breaker: Please share one piece of advice that you have been given that was meaningful to you. OR, what is one piece of advice you have for others.
- II. Temporary Prioritization Data, Jacob Storck/All Chicago
 - a. Please see attached pages 2-6
- III. CES Lead Facilitator MOU with the CoC, Angela Brooks
 - a. The MOU was approved by the CoC
 - b. CSH proposes to the CE Leadership Team to add The Center for Housing and Health as a CE co-lead
 - i. This is a discussion point that will be raised for a vote during the August CE LT meeting.
- IV. Update on CES Tests, Ben Darby/Center for Housing
 - a. Please see attached pages 7 - 9
- V. CHA Homeless Preference
 - a. The CHA Admin Plan goes through an approval process ending in November
 - b. Draft recommendation: All five cohorts with a preference for Public Housing and PBV move to the top of site based lists by (1) date of application followed by (2) order of preference and are followed by applicants without a preference by date of application.
 - c. Process considerations and next steps
- VI. Pipeline Presentation, Brett Penner/CSH
 - a. Please see attached pages 10-11
- VII. HMIS Transition and Data Needs, Nicole, All Chicago and Ben Darby, Center for Housing and Health
 - a. HMIS Update, Nicole
 - b. HUD Data Standards – We continue to not meet one HUD data standard of Skilled Assessors sharing prioritization status for housing. This group previously determined this will be added as we transition out of the temporary prioritization.
 - c. Inactive Policy Start Date – This team determined that the inactive policy will be changed so that households without an update to their CES Housing Assessment in the last 90 days will be inactive. Dedicated Assessors are outreaching to this cohort to provide updates. Should this timing of implementing this change continue to be linked with an HMIS Vendor transition?
- VIII. Adjourn

Coordinated Entry Temporary Prioritization Data

The CE Temporary Prioritization focused on households at high risk for COVID-19 and tested negative was implemented on 5/11/20. This plan was updated to more broadly include all households at risk of COVID-19 complications and this [CE Temporary Prioritization 2.0](#) began on 8/3/20.

Total Participants Matched *(As of 7/9/21)*

Month	Total
May (since 5/11)	144
June 2020	284
July 2020	214
August 2020	174
September 2020	64
October 2020	0
November 2020	299
December 2020	232
January 2021	309
February 2021	526
March 2021	520
April 2021	369
May 2021	385
June 2021	389
July 2021	71
Total # since 5/11	4468

Total Participants Housed* *(As of 7/16/21)*

* This is not everyone who has been housed in each of these months; these numbers only include those who have been matched since 5/11/20. Information comes from the [HMIS Data Dashboard](#).

1560 households have been housed since the temporary prioritization plan went into place.

The average time to housing after a match is **57 days**.

Demographics of Matched Participants (As of 7/9/21)

Race/Ethnicity

Race	Total	Percentage of All Matches
American Indian or Alaska Native	40	1%
Asian	19	< 1%
Black or African American	3604	81%
Native Hawaiian or Other Pacific Islander	14	<1%
White	646	15%
Did Not Answer	145	3%

[Per the HMIS Data Dashboard](#) on 7/16/21, **84% of households** experiencing homelessness identify as Black or African American.

Ethnicity	Total	Percentage of All Matches
Hispanic/Latinx	330	7%
Non-Hispanic/Non-Latinx	4032	90%
Did Not Answer	106	3%

[Per the HMIS Data Dashboard](#) on 7/16/21, **8% of households** experiencing homelessness identify as Hispanic or Latinx.

Age

Age Group	Total	Percentage of All Matches
18-24	1242	28%
25-59	2237	50%
60 and above*	988	22%
Did Not Answer	1	<1%

*All households over the age of 60 are considered to be at high-risk for COVID-19 complications

[Per the HMIS Data Dashboard](#) on 7/16/21, **5% of households** experiencing homelessness are over the age of 64.

Gender	Total	Percentage of All Matches
Female	1947	44%
Male	2421	54%
Trans Female	62	1%
Trans Male	12	<1%
Gender Non-Conforming	22	1%
Did Not Answer	4	<1%

[Per the HMIS Data Dashboard](#) on 7/16/21, **42% of households** experiencing homelessness identify as female.

Veteran Status	Total	Percentage of All Matches
Veteran	641	14%
Non-Veteran	3827	86%
Did Not Answer	0	0%

Set-Asides within CE Temporary Prioritization Plan *(As of 7/9/21)*

Set Aside Population	Set Aside	Total	Percentage of All Matches
Youth	10%	1166	28%
Families	20%	943	23%
Unsheltered	10%	1559	38%

Youth

Month	Total	Percentage of Month's Matches
May (as of 5/11) 2020	15	10%
June 2020	26	9%
July 2020	50	23%
August 2020	44	25%
September 2020	111	39%
October 2020	98	36%
November 2020	104	35%
December 2020	58	25%
January 2021	116	38%
February 2021	169	32%
March 2021	109	21%
April 2021	94	26%
May 2021	123	32%
June 2021	99	25%
July 2021	26	37%

*Families**

*The number of families matched reflects the number of openings that could accommodate families.

Month	Total	Percentage of Month's Matches
May (as of 5/11) 2020	12	8%
June 2020	26	9%
July 2020	29	14%
August 2020	26	15%
September 2020	92	33%
October 2020	83	31%
November 2020	75	25%

December 2020	55	24%
January 2021	101	33%
February 2021	136	26%
March 2021	103	20%
April 2021	83	23%
May 2021	89	23%
June 2021	85	22%
July 2021	17	24%

[Per the HMIS Data Dashboard](#) on 7/16/21, **8% of households** experiencing homelessness are families.

Unsheltered

Month	Total	Percentage of Month's Matches
May (as of 5/11) 2020	61	42%
June 2020	72	25%
July 2020	116	54%
August 2020	68	39%
September 2020	137	48%
October 2020	102	38%
November 2020	84	28%
December 2020	76	33%
January 2021	103	33%
February 2021	226	43%
March 2021	175	34%
April 2021	136	37%
May 2021	158	41%
June 2021	161	41%
July 2021	34	48%

Update on Coordinated Entry Tests

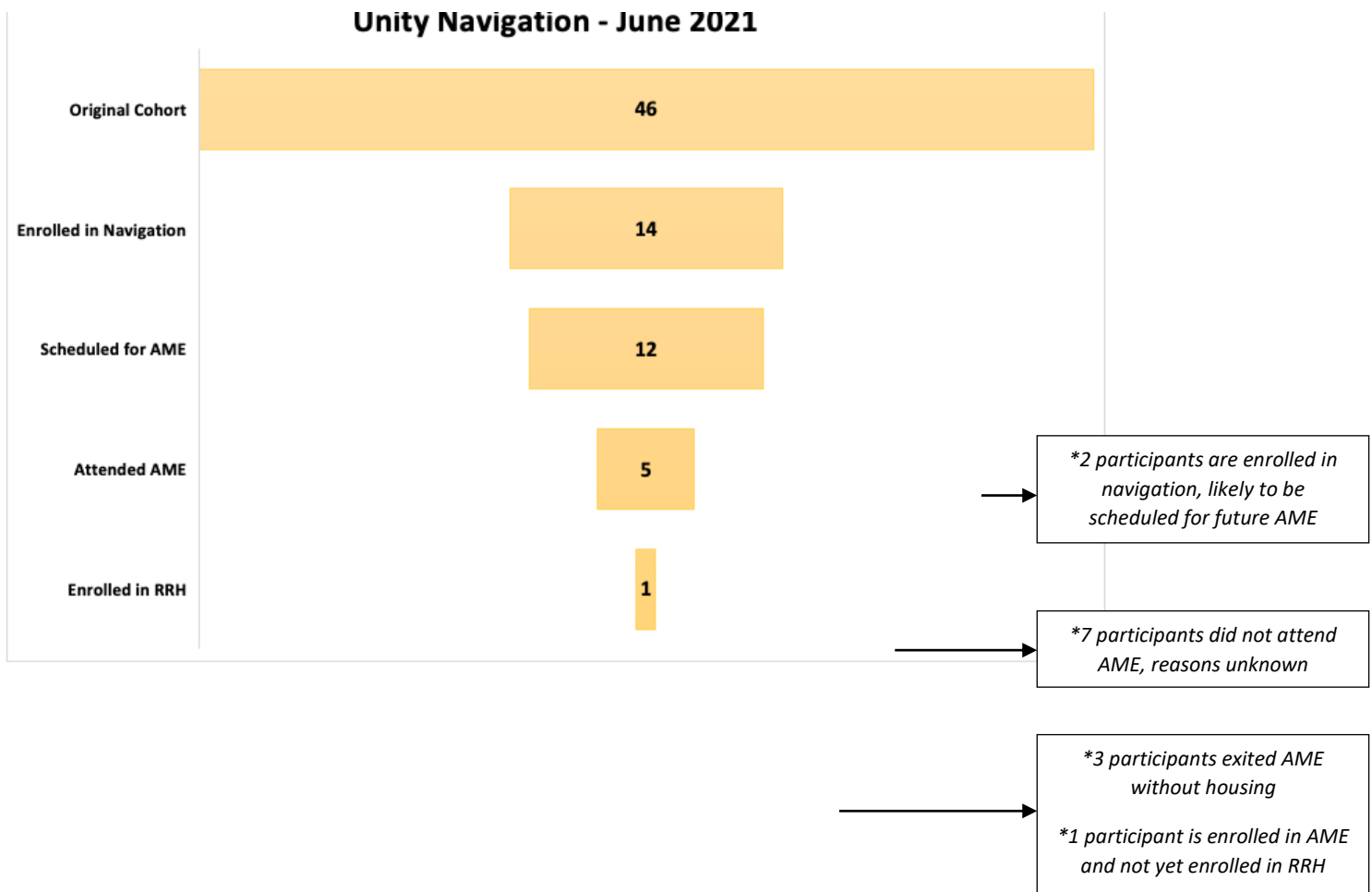
Housing System Navigation Test

The current prioritization focuses on people enrolled in a project. This test with Unity Parenting Housing System Navigation began at the end of May to test two approaches of engaging people not enrolled in a project on HMIS into housing by connecting households to an Accelerated Moving Event (AME).

Target Population:

1. High risk households not enrolled in any project on HMIS (38)
2. High risk households not enrolled in any project on HMIS though linked to a provider (8)
 - a. Eight participants supported by Chicago House, not enrolled in a project, and assessed for housing through CES were included to compare results with the primary cohort. Three of the eight participants attended an AME.

Please note that Accelerated Moving Events were put on hold during this test.



Rematch Test

The purpose of this test was to decrease the rematch rate of the programs with the highest rate by 50%. That goal was far exceeded and the results have been shared with this team at a prior meeting.

Update

As a result two System Integration Teams have been formed and began meeting in July.

- I. CoC RRH System Integration Team includes A Safe Haven, Catholic Charities, Heartland Human Care Services, and Inspiration Corporation CoC RRH providers. CC and HHCS were both included in the test.
 - a. Two CoC RRH providers are not participating:
 - i. Heartland Alliance Health CoC RRH has an HIV specific program and it is not possible to discuss participants referred into this program in a group setting.
 - ii. Featherfist has a low rematch rate and did not opt in.
- II. Mercy Housing and HOW are the two PSH providers participating in the PSH SIT and these agencies historically have the highest rematch rates.

In both cases, these SITs are being run as a trial and will discuss outcomes and practices in two months to determine if this continues to be an effective solution and to learn what refinements are necessary.

Coordinated Entry System Outreach Test

Purpose of Test:

The proposed test is part of a wider strategy by the Coordinated Entry System (CES) Implementation Team to better connect households experiencing homelessness that are hard to reach with the homeless services system. The ultimate goal of this is to increase the number of these highly vulnerable households that are matched to housing and consequently housed. This was designed in response to the current challenges in housing this cohort, or highly vulnerable households who are not connected to the homeless services system. For the purpose of this test, Cook County Health will refer 10 households.

Agencies Participating and Roles:

Cook County Health, the Coordinated Entry System, and DFSS-funded Outreach Providers

Cook County Health: It will be the role of Cook County Health (CCH) to identify households who are members, experiencing street homelessness, and are prioritized for Permanent Supportive Housing (PSH) within the Chicago CoC's existing prioritization.

Center for Housing and Health: It will be the role of the Center for Housing and Health (CHH) to receive referrals from CCH. The Center will request information from CCH on where the household stays and the best way to contact the household. The Center will then contact DFSS Outreach Director Chandra Libby to inquire about availability. If there is availability, CHH will work to coordinate with the outreach team and Cook County Health. In the event that there is not capacity within the DFSS-funded outreach teams, CHH will pursue a Navigation match.

DFSS: It will be the role of DFSS to provide information on the availability of outreach teams in taking referrals. The CHH team will coordinate with Outreach Director Chandra Libby on the availability of the DFSS HOP Team and the sub-contracted partners. If there is availability on the DFSS HOP Team, it will be the responsibility of that team to attempt to locate and work with that household. If there is availability with a partner agency, it will be the role of DFSS to notify CHH of that opening and CHH will coordinate with the specific outreach team.

Homeless Housing Expansion Initiative Activity

Units approved by HHEI (including DV-Rapid Rehousing)			
By Program Type		By Population	
PSH	649	Single Adults	534
RRH	178	Families	64
TH/RRH	33	Youth	40
Total	860	DV	116
		Multiple	106

*Population breakdown not available for all projects

