

Coordinated Entry Leadership Team Meeting Agenda

May 25, 2021

I. Welcome and Introductions

- a. Ice Breaker: If you have ever named an object of importance in your life, please share the object and the name you gave it.

II. Housing System Navigation

- a. Referring households to Navigation prior to supportive housing referrals
 - i. Households are provided supports ahead of their supportive housing referral whenever possible
 - ii. Currently there are about 60 households with navigation supports awaiting a supportive housing referral, working on ID, disability verification, etc.
- b. Unity Parenting Navigators are outreaching to people who are not enrolled in any project on HMIS to connect them to an Accelerated Moving Event (AME) and provide supports to get through this process.
 - i. Also serving a smaller number of households who were already connected to an AME who need help accessing ID and other documents.
- c. A Safe Haven Navigators will primarily focus on helping seniors who are experiencing homelessness to help people apply for senior housing.
- d. A new project is coming line with IHDC and Trilogy, and a small System Integration Team is being set up with Heartland as the Navigation partner to successfully move 19 people into the building this summer.

III. Rematch Test Update and Next Steps

- a. Eight week test addressing the high volume of rematch requests by a small number of programs with a goal of reducing the rematch rate by 50%
 - i. This included HOW supportive housing, Heartland Human Care Services CoC Rapid Rehousing and Catholic Charities CoC Rapid Rehousing
 1. These providers averaged 14 rematch requests per month between September, 2020 to January 2021
 - ii. Small system integration teams were set up with housing and crisis response provider providers and weekly meetings included discussing referrals, progress, and reducing barriers to housing.
 - iii. Results: 34 households were referred to these three providers during this test and only one required a rematch. That family decided to move to Arizona.
- b. Next steps
 - i. CoC Rapid Rehousing providers decided to test this new strategy as a group with a weekly CoC RRH System Integration Team that will include crisis response providers.
 1. The test will begin in June and last three months.
 - ii. The Implementation Team will continue to offer this approach to additional housing providers with the highest rematch rates.

IV. Temporary Prioritization Data

- a. Please see attached pages 3-6

V. Prioritization Planning

- a. Individual VI Racial Equity Test update
 - i. Test re-started to capture additional data that will be analyzed in June
 - ii. A community meeting will be held to gain feedback on a recommendation to change the VI based on test results in July
- b. Two short-term workgroups staffed by CSH and The Center will be established and open to all to update the Family and Youth VIs as needed starting in August
 - i. It is anticipated that it will take until October for both groups to reach their recommendations including community feedback.
- c. With this timeline, the community could be asked to share any and all recommendations they have for the CE Prioritization starting in July and August with a full set of recommendations reaching the CE Leadership Team by October.
 - i. This will allow for us to combine VI workgroup recommendations with other plans
- d. The temporary prioritization focuses on people enrolled in programs.
 - i. Should this element remain while the temporary prioritization is in place?
- e. Discussion

VI. HMIS Transition

- a. Plans for assessing households between HMIS platforms
 - i. All data recorded during the two weeks between platforms will need to be manually entered into HMIS.
 - ii. The CE Implementation team initially determined that all people who have not been assessed through CE should call the CE Call Center during this time frame. This allows CE leads to manage the pace of data entry.
 - iii. If the CE LT prefers, we can open this up to all Skilled Assessors and ask each one to manually update HMIS with the assessments they completed during this two week period as Clarity is made available.
- b. The CE Leadership Team approved changing the inactive policy, in line with the transition to clarity, to one that includes everyone who has had a CE update in the last 90 days.
 - i. Three Dedicated Skilled Assessors have started outreaching to people who require an update and this proactive practice will continue.
 - ii. Our goal is that clear reports will also be made available for crisis response providers showing who requires an update in their project.

VII. Provider Eligibility Criteria

- a. Update on eligibility survey
- b. Plans to include eligibility criteria submitted by providers with verification (such as a contract, scope, or tenant selection plan) by June 4th
- c. Communication and next steps

VIII. Adjourn

Coordinated Entry Temporary Prioritization Data

The CE Temporary Prioritization focused on households at high risk for COVID-19 and tested negative was implemented on 5/11/20. This plan was updated to more broadly include all households at risk of COVID-19 complications and this [CE Temporary Prioritization 2.0](#) began on 8/3/20.

Total Participants Matched *(As of 5/12/21)*

Month	Total
May (since 5/11)	144
June 2020	284
July 2020	214
August 2020	174
September 2020	64
October 2020	0
November 2020	299
December 2020	232
January 2021	309
February 2021	526
March 2021	520
April 2021	369
May 2021	196
Total # since 5/11	3819

Total Participants Housed* *(As of 5/12/21)*

* This is not everyone who has been housed in each of these months; these numbers only include those who have been matched since 5/11/20. Information comes from the [HMIS Data Dashboard](#).

1197 households have been housed since the temporary prioritization plan went into place.

The average time to housing after a match is **52 days**.

Demographics of Matched Participants (As of 4/13/21)

Race/Ethnicity

Race	Total	Percentage of All Matches
American Indian or Alaska Native	30	1%
Asian	15	< 1%
Black or African American	3084	81%
Native Hawaiian or Other Pacific Islander	13	<1%
White	551	14%
Did Not Answer	125	3%

[Per the HMIS Data Dashboard](#) on 5/12/21, **83% of households** experiencing homelessness identify as Black or African American.

Ethnicity	Total	Percentage of All Matches
Hispanic/Latinx	279	7%
Non-Hispanic/Non-Latinx	3442	90%
Did Not Answer	98	3%

[Per the HMIS Data Dashboard](#) on 5/12/21, **8% of households** experiencing homelessness identify as Hispanic or Latinx.

Age

Age Group	Total	Percentage of All Matches
18-24	1068	28%
25-59	1901	50%
60 and above*	849	22%
Did Not Answer	1	<1%

*All households over the age of 60 are considered to be at high-risk for COVID-19 complications

[Per the HMIS Data Dashboard](#) on 5/12/21, **5% of households** experiencing homelessness are over the age of 64.

Gender

Gender	Total	Percentage of All Matches
Female	1674	44%
Male	2056	54%
Trans Female	56	2%
Trans Male	10	<1%
Gender Non-Conforming	20	<1%
Did Not Answer	3	<1%

[Per the HMIS Data Dashboard](#) on 5/12/21, **42% of households** experiencing homelessness identify as female.

Veteran Status

Veteran Status	Total	Percentage of All Matches
Veteran	545	14%
Non-Veteran	3274	86%
Did Not Answer	0	0%

Set-Asides within CE Temporary Prioritization Plan (*As of 5/12/21*)

Set Aside Population	Set Aside	Total	Percentage of All Matches
Youth	10%	1068	28%
Families	20%	872	23%
Unsheltered	10%	1453	38%

Youth

Month	Total	Percentage of Month's Matches
May (as of 5/11) 2020	15	10%
June 2020	26	9%
July 2020	50	23%
August 2020	44	25%
September 2020	111	39%
October 2020	98	36%
November 2020	104	35%
December 2020	58	25%
January 2021	116	38%
February 2021	169	32%
March 2021	109	21%
April 2021	94	26%
May 2021	74	38%

*Families**

*The number of families matched reflects the number of openings that could accommodate families.

Month	Total	Percentage of Month's Matches
May (as of 5/11) 2020	12	8%
June 2020	26	9%
July 2020	29	14%
August 2020	26	15%
September 2020	92	33%
October 2020	83	31%
November 2020	75	25%
December 2020	55	24%
January 2021	101	33%
February 2021	136	26%
March 2021	103	20%
April 2021	83	23%
May 2021	51	26%

[Per the HMIS Data Dashboard](#) on 5/12/21, **8% of households** experiencing homelessness are families.

Unsheltered

Month	Total	Percentage of Month's Matches
May (as of 5/11) 2020	61	42%
June 2020	72	25%
July 2020	116	54%
August 2020	68	39%
September 2020	137	48%
October 2020	102	38%
November 2020	84	28%
December 2020	76	33%
January 2021	103	33%
February 2021	226	43%
March 2021	175	34%
April 2021	136	37%
May 2021	97	50%