Coordinated Entry Leadership Team Agenda

March 23, 2021

I. Welcome and Introductions

II. Prioritization Data
   a. Please see attached on pages 2 - 3

III. CE Assessment
   a. HUD Data Elements
- **CE Assessment Element:** Designed to be flexible a data element that collects an assessment date, location, and assessment results. It allows CoCs to define their own assessment questions and responses, categorize different types of assessments.
- **CE Event Element:** Designed to capture access and referral events, as well as the results of those events. It will help communities understand the events that go into achieving desired (and undesired) results through the CE system.
- **Current Living Situation Element:** Designed to capture information on where a person is staying at a point in time. It can be updated at each point of contact and will help communities track where people are, including those who are not assessed or referred to CE events.

IV. CE HMIS Transition
   a. Progress Update
   b. What should the CE Leadership Team dashboard include?
      Please see this example of a prior [CE Leadership Team Dashboard](#)

V. Housing Provider Eligibility Criteria/Denial Plans
   a. Housing Providers will be asked to share eligibility criteria through contracts/scopes. Providers can decline referrals if (1) they cannot locate the household, (2) the household declines, or (3) the household does not meet their documented criteria.
   b. Currently, housing providers decline referrals for a wider variety of reasons.
   c. Discussion: Should a follow up step for providers with concerns be an invitation to the CE Leadership Team meeting to discuss these protocols?

VI. Testing Transfers Between Rapid Rehousing and Permanent Supportive Housing
   a. Please see attached on pages 4-5

VII. Equity Demo Update
   a. Please see attached on page 6

VIII. Adjourn

Coordinated Entry Temporary Prioritization Data

The CE Temporary Prioritization focused on households at high risk for COVID-19 and tested negative was implemented on 5/11/20. This plan was updated to more broadly include all households at risk of COVID-19 complications and this CE Temporary Prioritization 2.0 began on 8/3/20.

Total Participants Matched (*As of 3/2/2021*)

Month	Total
May (since 5/11)	144
June, 2020	284
July, 2020	214
August, 2020	174
September, 2020	283
October, 2020	269
November, 2020	299
December, 2020	232
January, 2021	390
February, 2021	524
March, 2021	323
Total # since 5/11	2509

Additional information for housed participants will be available this Spring with the transition to the new HMIS platform that can share this information with CE Leads.

The average time to housing after a match is **48 days.**
Currently there are 1338 households enrolled in housing programs.

Demographics of Matched Participants (*As of 3/12/2021*)

Race	Total	Percentage of All Matches
American Indian or Alaska Native	21	Less than 1%
Asian	13	Less than 1%
Black or African American	2476	81.00%
Native Hawaiian or Other Pacific Islander	10	Less than 1%
White	433	14%
Did Not Answer	101	3%

Per the HMIS Data Dashboard on 3/18/2021, **78% of households** experiencing homelessness identify as Black or African American.

Ethnicity	Total	Percentage of All Matches
Hispanic/Latinx	216	7%
Non-Hispanic/Non-Latinx	2763	90%
Did Not Answer	79	3%

Per the HMIS Data Dashboard on 3/18/2021 **10% of households** experiencing homelessness identify as Hispanic or Latinx.

Age Group	Total	Percentage of All Matches
18-24	861	28%
25-59	1486	49%
60 and above	710	23%
Did Not Answer	1	Less than 1%

*All households over the age of 60 are considered to be at high-risk for COVID-19 complications

Per the HMIS Data Dashboard on 3/18/2021, **4% of households** experiencing homelessness are over the age of 64.

Gender

Gender	Total	Percentage of All Matches
Female	1335	44%
Male	1646	54%
Trans Female	48	2%
Trans Male	9	Less than 1%
Gender Non-Conforming	18	Less than 1%
Did Not Answer	1	Less than 1%

Veteran Status

Veteran Status	Total	Percentage of All Matches
Veteran	476	15%
Non-Veteran	2582	85%

Set-Asides within CE Temporary Prioritization Plan *(As of 3/18/2021)*

Set Aside Population	Set Aside	Total	Percentage of All Matches
Youth	10%	861	28%
Families	20%	709	23%
Unsheltered	10%	1151	38%

Testing a New Process for Transferring Households from RRH to PSH

The steps below describe what ESG Rapid Rehousing providers will do when tenants require supportive housing.

1. **All households prioritized for PSH (2+ years and a disability)**
   a. Step 1: RRH providers engages household and understands their service level needs.
   b. Step 2: If the client is determined to need PSH, the RRH provider submits a transfer request before the household has been in the program for 6 months. This will include submitting disability verification, pre-housing homeless verification, and ID as part of the transfer request.
   c. Step 3/Automatic Approval: Once a transfer request is completed the household will be prioritized for PSH.

2. **Households experiencing chronic homelessness and not prioritized for PSH (1-2 years and a disability)**
   a. Step 1: RRH providers engages household and understands their service level needs.
   b. Step 2: If the household is determined to need PSH, the RRH provider submits a transfer request before the household has been in the program for 6 months. This will include submitting disability verification, pre-housing homeless verification, and ID as part of the transfer request.
   c. Step 3/Approval Process: The transfer request will go to the appropriate SIT and be approved or denied.

3. **Households without a Coordinated Entry Assessment**
   a. Step 1: RRH providers receive biweekly report from the Center for Housing and Health indicating what households are unassessed.
   b. Step 2: Using this report and the RRH Entry Assessment, understand the unassessed clients who are experiencing chronic homelessness. This is to be completed within two months of enrollment. For households experiencing chronic homelessness, complete an HMIS update.
   c. Step 3: For households who have been identified by the RRH provider as needing PSH, RRH provider will submit a transfer request before the household has been in the program for 6 months.
   d. Step 4: Depending on whether or not the household is prioritized, the request will either be automatically approved or go to a System Integration Team.

Prioritized for PSH	**Chronic, but not prioritized for PSH**	**No CES Assessment**

Prioritized for PSH

Step 1:

RRH Provider uses Progressive Engagement approach to understand service level need during the first 2 months of RRH.

Step 2:

If the client is determined to need PSH, the RRH provider submits a transfer request before the client has been in the program for 6 months.

Step 3:

Once a transfer request is completed the client will be prioritized for PSH.

Chronic, but not prioritized for PSH

Step 1:

RRH Provider uses Progressive Engagement approach to understand service level need during the first 2 months of RRH.

Step 2:

If the client is determined to need PSH, the RRH provider submits a transfer request before the client has been in the program for 6 months.

Step 3:

The transfer request will go to the appropriate SIT and be approved or denied.

No CES Assessment

Step 1:

RRH providers receive biweekly report from CHH indicating what clients are unassessed.

Step 2:

Using this report and the RRH Entry Assessment, understand the unassessed clients who are chronically homeless. Complete within 2 months of enrollment. For those who are chronic, update HMIS.

Step 3:

For those clients who have been identified by the RRH provider as needing PSH, RRH provider will submit a transfer request before the client has been in the program for 6 months.

Step 4:

Depending on whether or not the client is prioritized, the request will either be automatically approved or go to an SIT.

Ongoing Step:

A biweekly SIT will be led by All Chicago and the Center for Housing and Health. The goal of this SIT will be to work with RRH and PSH providers to ensure that households successfully transition from RRH to PSH.

Equity Demo Updates

The Chicago Equity Demo Team has identified two goals:

1. Replace the Individual Vulnerability Index
2. Improve Housing Outcomes for Justice Involved Participants

Goal 1: Replace the Individual Vulnerability Index

- A test started on March 15th that will run for one month to collect information from a minimum of 50 single individuals.
- Twelve Skilled Assessors are asking these questions posted below of singles, in addition to the Individual VI, so that we will be able to see how people score with the test questions as compared to the VI, disaggregated by race and ethnicity.
    - This process will also allow us to see how the same people score without a tool, such as by scoring length of homelessness and our current tie breakers.

Test Questions

A survey and community feedback sessions were held to determine what questions to ask and how to do so. This included a focus group with the Lived Experience Commission. These test questions were selected:

1. Have you ever in your life, spent any amount of time in a juvenile or adult correctional facility, jail, prison, or detention center?

2. Growing up, did your family experience housing instability such as frequently moving due to financial reasons, living with other families, relatives, (also known as doubling up), living in a shelter, living in nightly or monthly rentals, or anything like that?

3. Have you ever been discriminated against because of your sexual orientation or gender identity?

4. Do you identify as a Black, Indigenous/Native, and/or a Person of Color who has been discriminated against because of your race or ethnicity?

5. Have you experienced violence in a home where you lived or seen others experience violence in a home where you lived? Violence can be physical or emotional

6. Are you currently being hurt or experiencing violence on the streets or in a shelter or attempting to avoid people who have hurt you since experiencing homelessness?

Goal 2: Improve Housing Outcomes for Justice Involved Participants

- The Core Team has been reviewing related data
- A community session will be held on April 8th from 11am – 12:30pm for brainstorming purposes. You will receive an invitation over e-mail to register/forward.