

Chicago Coordinated Entry Leadership Team

May 26, 2020

- I. Welcome and Introductions
- II. Overview of the Expedited Housing Initiative
- III. Review of Temporary Prioritization Updates
 - a. Please see the attached document below
- IV. Next Steps for the Temporary Prioritization Plan
- V. Feedback/Questions
- VI. Adjourn

Coordinated Entry Temporary Prioritization Implementation Update

May 21, 2020

Timeline

April 28, 2020	Week of May 4, 2020	May 11, 2020	June 23 rd , 2020
CE Leadership Team adopted a temporary prioritization	The community was made aware of this shift throughout this week and the CE Implementation Team finalized an implementation strategy	The temporary prioritization was implemented	CE Leadership Team will review data and any additional related recommendations

Assessment Strategy

Skilled Assessors at shelters, drop-in centers, and as part of outreach teams continue to conduct housing assessments, and any person experiencing homelessness can complete an assessment over the phone.

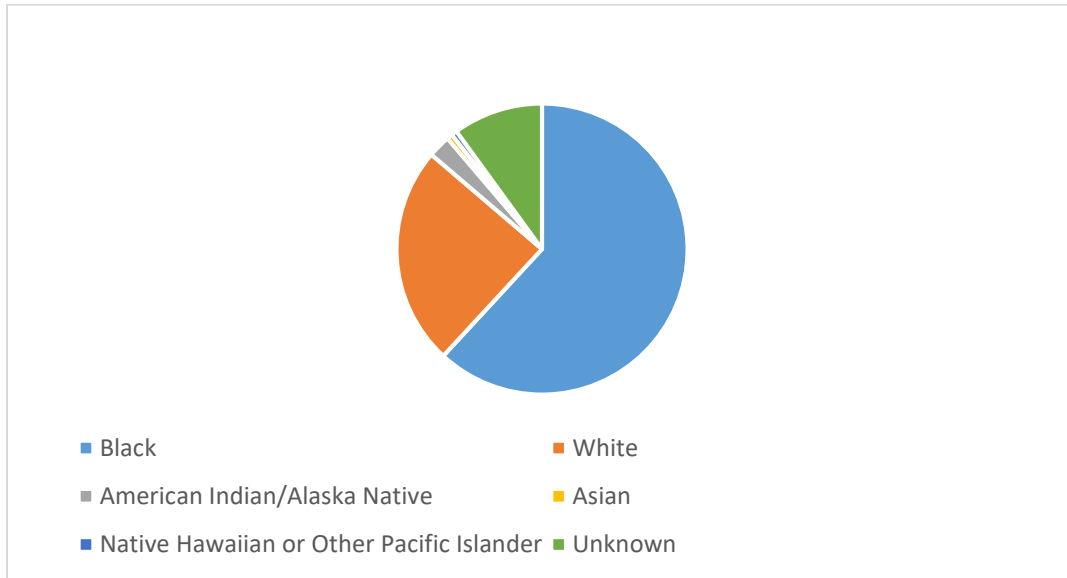
- Six Dedicated Assessors remotely staff the CE Call Center from:
 - Catholic Charities, Heartland Alliance Health, Facing Forward, and Featherfist
- Hotel 166 participants were given a letter asking them to call the CE Call Center to complete a housing assessment or update an existing housing assessment in order to be linked to housing.
 - Letters were distributed in English and Spanish, a Polish speaking assessor reached out to the four Polish speaking participants and accommodations were made for the participant who is deaf.
 - Dedicated assessors have been conducting outreach to those who have not called the CE Call Center
 - 46 of the 163 people in the hotel program at that time were not yet assessed
 - New people enter regularly and are engaged into completing an assessment if they do not yet have a housing plan
 - Currently 30 out of 170 people are not yet assessed
- Average call volume:
 - Prior to expanding the Call Center target population, this line averaged 75 calls weekly.
 - Since this expansion, the line receives an average of 217 calls weekly.

Matching with the New Temporary Prioritization

The focus has been matching participants with a high risk of severe COVID-19 and tested negative. This population currently consists of single sheltered individuals from Hotel 166.

Hotel 166 Data

Race



Race of Hotel 166 Guests	Number	Percentage
Black	99	62%
White	39	24%
American Indian/Alaska Native	4	3%
Asian	1	Less than 1%
Native Hawaiian or Other Pacific Islander	1	Less than 1%
Unknown	16	10%

Age

- 81% of guests are 60 or above
- 19% of guests are 59 or below

Gender

- 75% of guests are male
- 25% of guests are female

Veteran Status

- 6% are Veterans 94% are NOT Veterans

Aging Population Overview

With over 80% of the population in the shielding hotel at or over age 60, it is important to understand this cohort and as part of the population of seniors experiencing homelessness.

All Individuals on One List

Of the 8,545 individuals on the One List, **1,334 are over the age of 60.**

Senior (60+) Breakdown:

Subgroup	Total	Percentage
Identify as Black	1,025	76.8%
Report having a disability	890	66.7%
Report having a mental health condition	477	35.8%

Individuals with an Open CE Assessment on One List

Of the 1,527 individuals with an open CE assessment, **226 are over the age of 60.**

Senior (60+) Breakdown:

Subgroup	Total	Percentage
Identify as Black	186	82.3%
Report having a disability	160	70.8%
Report having a mental health condition	119	52.7%

Comparison

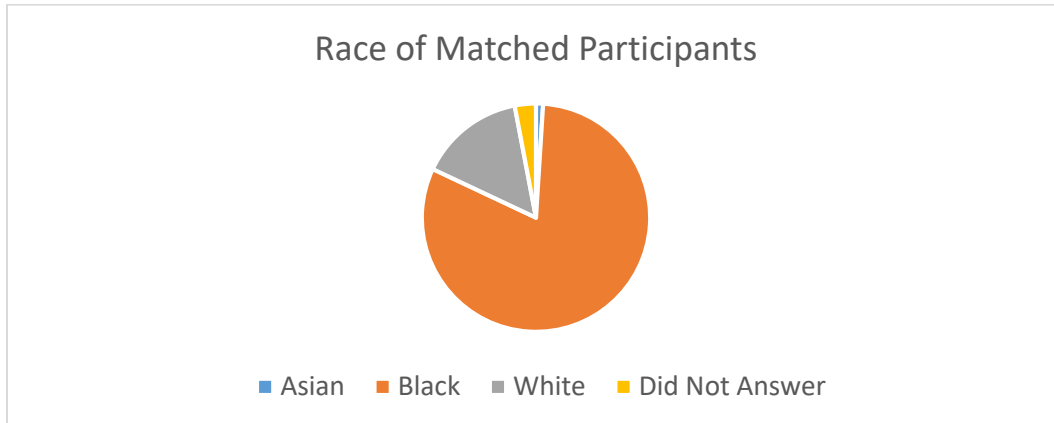
Category	Hotel 166 Seniors	One List Seniors	One List Assessed Seniors
Black	62%	77%	82%
Mental Health Condition	24%	34%	52%
Sheltered	100%	75%	61%

Demographics of Matched Participants with the CE Temporary Prioritization

Week	Number of Matches
May 11 – 15	60
May 18-22	40
Total	100

- Of this total 34 people were matched from Hotel 166.

Race



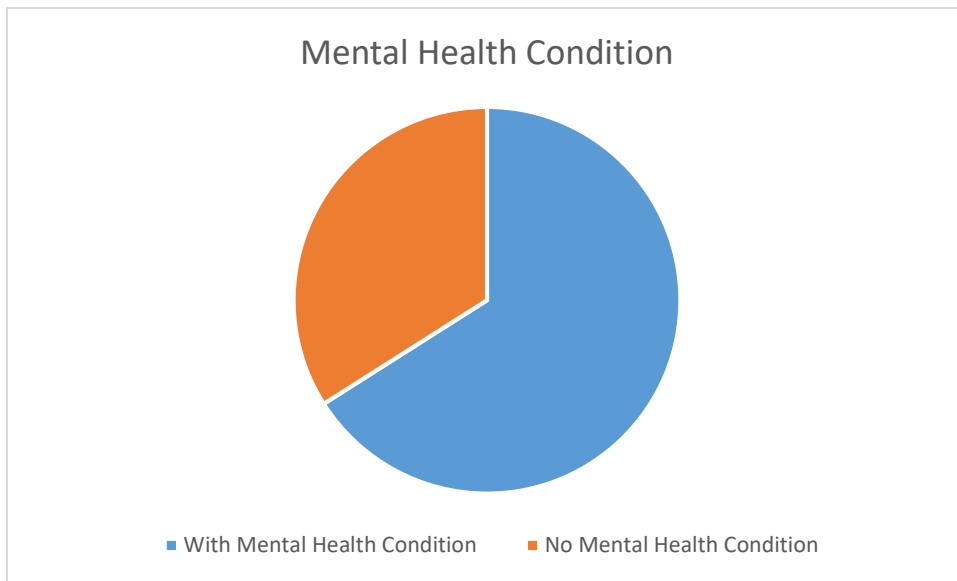
Race of Matched Participants	Number	Percentage
Asian	1	1%
Black	81	81%
White	15	15%
Did Not Answer	3	3%

Age of Matched Participants	Number	Percentage
18-24	12	12%
25-59	42	42%
60 and Above	39	39%

Gender of Matched Participants	Number	Percentage
Female	33	33%
Male	65	65%
Transgender	2	2%

Veteran Status	Number	Percentage
Non-Veteran	75	75%
Veteran	25	25%

Matched Participants and Mental Health



Matched Participants/Mental Health	Number	Percentage
With Mental Health Condition	66	66%
No Mental Health Condition	34	34%

Set-Asides within CE Temporary Prioritization Plan

Set-Aside Population	Set-Aside %	Actual Number	Actual %
Youth	10%	12	12%
Families	20%	*5	5%
Unsheltered	10%	42	42%

* The number of families matched reflects the number of openings that could accommodate families during this timeframe.