

**Coordinated Entry Leadership Team Meeting Agenda**  
December 15, 2020

- I. Welcome and Introductions
- II. Temporary Prioritization Data
  - a. Please see attached pages 2 - 4
- III. Access
  - a. Evening Hours
    - i. Youth shelters have all been asked to invite unassessed youth who are unavailable during the day to be assessed by phone in the evenings by a Facing Forward Dedicated Assessor.
    - ii. As of mid-December, all youth providers will be invited to utilize this service. Evening hours are on Tuesday and Thursday nights from 5-8pm.
  - b. CE Call Center Data

CES Line	Received	Answered	Abandoned	Avg. Hold	Max Hold	Avg. Abandon
May	739	474	248	0:06:31	0:36:57	0:07:33
June	605	447	143	0:02:46	0:36:21	0:04:42
July	769	539	217	0:04:00	0:21:03	0:05:13
August	731	542	174	0:03:40	0:29:07	0:05:57
September	775	569	191	0:03:55	0:25:33	0:04:54
October	813	586	199	0:03:48	0:21:41	0:04:34
November	737	558	159	0:04:28	0:27:40	0:04:04
Total	5,169	3,715	1,331	0:04:10	0:28:20	0:05:17

- IV. Chicago Continuum of Care/CES MOU and Reporting Template
  - a. The current MOU between CSH and the Coordinated Access Steering Committee was extended through June, 2021 to account for finalizing the CE Facilitator and CoC Board MOU for July 1, 2021.
  - b. Please see MOU document attached to the outlook invitation
- V. Next Steps
  - a. Our January meeting will involve reviewing 2020 challenges and successes, the 2021 work plan (part 1), expansion of the Domestic Violence/Human Trafficking prioritization, Equity Demo core team update, along with data updates.
  - b. Meetings will be scheduled for the 4<sup>th</sup> Tuesday of every month at 3pm except November and December. In November and December the meetings will be scheduled for the third Tuesday of the month at 3pm.
- VI. Adjourn

## Coordinated Entry Temporary Prioritization Data

The CE Temporary Prioritization focused on households at high risk for COVID-19 and tested negative was implemented on 5/11/20. This plan was updated to more broadly include all households at risk of COVID-19 complications and this [CE Temporary Prioritization 2.0](#) began on 8/3/20.

### Total Participants Matched *(As of 12/4/20)*

Month	Total
May (since 5/11)	144
June	284
July	214
August	174
September	283
October	269
November	299
December	40
<b>Total # since 5/11</b>	<b>1707</b>

### Total Participants Housed\* *(As of 12/8/20)*

\* This is not everyone who has been housed in each of these months; these numbers only include those who have been matched since 5/11/20. Information comes from the [HMIS Data Dashboard](#).

Month	Total
May (since 5/11)	4
June	16
July	47
August	46
September	54
October	31
November	42
December	0
<b>Total # since 5/11</b>	<b>240</b>

The average time to housing after a match is **45 days**.

### Demographics of Matched Participants (As of 12/4/20)

Race	Total	Percentage of All Matches
American Indian or Alaska Native	10	< 1%
Asian	7	< 1%
Black or African American	1352	79%
Native Hawaiian or Other Pacific Islander	6	<1%
White	275	16%
Did Not Answer	57	3%

[Per the HMIS Data Dashboard](#) on 12/9/20, **78% of households** experiencing homelessness identify as Black or African American.

Ethnicity	Total	Percentage of All Matches
Hispanic/Latinx	133	8%
Non-Hispanic/Non-Latinx	1526	89%
Did Not Answer	48	3%

[Per the HMIS Data Dashboard](#) on 12/9/20, **10% of households** experiencing homelessness identify as Hispanic or Latinx.

Age Group	Total	Percentage of All Matches
18-24	453	27%
25-59	811	48%
60 and above*	442	26%
Did Not Answer	1	<1%

\*All households over the age of 60 are considered to be at high-risk for COVID-19 complications

[Per the HMIS Data Dashboard](#) on 12/9/20, **5% of households** experiencing homelessness are over the age of 64.

### Gender

Gender	Total	Percentage of All Matches
Female	692	41%
Male	973	57%
Trans Female	27	2%
Trans Male	7	<1%
Gender Non-Conforming	7	<1%
Did Not Answer	1	<1%

*Veteran Status*

<b>Veteran Status</b>	<b>Total</b>	<b>Percentage of All Matches</b>
<b>Veteran</b>	288	17%
<b>Non-Veteran</b>	1419	83%

**Set-Asides within CE Temporary Prioritization Plan** *(As of 12/4/20)*

Under the CE Temporary Prioritization 2.0, there are three set-asides:

Youth: 10%

Families: 20%

Unsheltered: 10%

<b>Set Aside Population</b>	<b>Set Aside</b>	<b>Total</b>	<b>Percentage of All Matches</b>
<b>Youth</b>	10%	453	27%
<b>Families</b>	20%	349	20%
<b>Unsheltered</b>	10%	645	38%

*Breakdown of Set-Asides by Month*

<b>Month</b>	<b>Total Youth</b>	<b>% of Month's Matches for Youth</b>	<b>Total Families</b>	<b>% of Month's Matches for Families</b>	<b>Total Unsheltered</b>	<b>% of Month's Matches for Unsheltered</b>
<b>May (as of 5/11)</b>	15	10%	12	8%	61	42%
<b>June</b>	26	9%	26	9%	72	25%
<b>July</b>	50	23%	29	14%	116	54%
<b>August</b>	44	25%	26	15%	68	39%
<b>September</b>	111	39%	92	33%	137	48%
<b>October</b>	98	36%	83	31%	102	38%
<b>November</b>	104	35%	75	25%	84	28%
<b>December</b>	5	13%	6	15%	5	13%