

Resources for Skilled Assessors

Created by the Skilled Assessor Resource Sharing Work Group

Updated December 18th, 2020

Veteran Supportive Services

- **Jesse Brown VA Medical Center: Community Resource and Referral Center (CRRC)**
 - a. The Chicago CRRC serves veterans experiencing homelessness or at risk of homelessness. Clients can call or visit the CRRC in person at 1141 South California Ave. Chicago, IL 60612
 - b. CRRC Mainline: 312-569-5750
 - i. Please note, clients can walk-in but call ahead appointments are preferred.
 - ii. CRRC Hours: M-F 8:00am – 4:00pm.
 - iii. Advice from CRRC Skilled Assessor, Chelsea Kelley: Having a client's full Name, SSN and DOB in the HMIS profile helps verify veteran status
 - c. Jesse Brown VA Website: <https://www.chicago.va.gov/>
- **Jessica Smith, Senior Program Manager with CSH**
 - a. Jessica specializes in veteran homelessness. Skilled Assessors can email Jessica at Jessica.Smith@CSH.org with veteran related CES questions.
- **The Boulevard**
 - a. Formerly homeless or soon to be housed Veterans can be referred to Beverly Williams for Case Management and support services as part of the VA-Housing Retention Program. Please email Beverly for referral information. Beverly Williams: b.williams@blvd.org

Supportive Services and Programs

- **AIDS Foundation Chicago**
 - a. Anyone living with or impacted by HIV and AIDS can be connected to support services through the AIDS Foundation of Chicago.
 - i. Please call the mainline to get connected with services at 312-922-2322
- **The Boulevard**
 - a. Medical Respite and stabilization for adult individuals experiencing literal homelessness
 - i. Intake line: 773-533-6013 ext. 231
 - ii. *Beds open as of 11.17.2020*
- **Featherfist**
 - a. Featherfist provides services in core areas: Outreach and Engagement, Case Management, Housing Location, and Veterans' Services.
 - b. Anyone can complete a program entry questionnaire online to be contacted in 30 days.

- **Matthew House**
 - a. Support Services in the following areas: on and off-site case management, housing options, medical, domestic violence, substance abuse, and crisis counseling intervention. Soup Kitchen open Monday thru Saturday.
 - i. Connect to services at 773-536-6628

- **The Night Ministry**
 - a. Youth Shelter and Support Services
 - i. *Beds available as of 10.29.2020*
 - b. Shelter Programs: please call for openings and eligibility
 - i. Pregnant and Parenting shelter in Lakeview, Ages 14-20, 773-506-3120
 - ii. Open Door Shelter in West Town, Ages 16-20, 773-506-4100
 - iii. Phoenix Hall in North Lawndale, any age CPS high school student, 773-475-8026
 - iv. The Crib, emergency shelter, Ages 18-24, 773-549-4158
 - v. Outreach Team: 773-726-3666 and 773-447-0044

- **Northside Housing and Support Services**
 - a. Day Support Services Center
 - i. The Day Support Services Center (DSSC) at North Side Housing and Supportive Services (NSHSS) offers case management and support for people who are experiencing homelessness.
 - 1. Eligibility Requirements below:
 - a. unmarried and who have no children staying with them
 - b. Either experiencing literal homelessness, fleeing domestic violence, or being evicted.
 - c. receiving income of less than \$15,950/year (\$1,329/month).
 - ii. To schedule an intake with a case manager, call 773-244-6401, ext. 108 or ext. 121.

- **The Salvation Army**
 - a. Richard Vargas, Dir. Community Social Services at Richard.Vargas@usc.salvationarmy.org for referrals and further info
 - i. Variety of homeless services including funds for rental assistance, furniture, utility bills, etc.
 - 1. Extra funds available for clients economically impacted by COVID-19
 - ii. Food Pantry open Monday thru Friday
 - 1. Meals for Thanksgiving – families and individuals eligible
 - iii. Coat Voucher for winter season
 - iv. New: Medical Assistance for substance abuse treatment in partnership with Lawndale Christian Health Center

Other Helpful Items

- Resources for People Facing Housing Instability

- a. List of resources for clients who are either not eligible for the Coordinated Entry Assessment – or – clients who are eligible for CE but are not currently prioritized

City Service Centers

Please visit or contact one of the City's service centers, if you or someone you know needs help with

- Food and clothing
- Domestic violence assistance
- Job training/placement
- Prisoner re-entry
- Rental, utility and other financial assistance programs

North Area

845 W. Wilson Ave
Chicago, IL 60640

312-744-2580

King Center

4314 S. Cottage Grove
Chicago, IL 60653

312-747-2300

South Chicago

8650 S. Commercial Ave
Chicago, IL 60617

312-747-0500

Trina Davila

4312 W. North Ave
Chicago, IL 60639

312-744-2014

Garfield Center

10 S. Kedzie Ave
Chicago, IL 60612

312-746-5400

Englewood Center

1140 W. 79th Street
Chicago, IL 60620

312-747-0200

***Facility Service hours Monday through Friday, 9:00 AM – 5:00 PM.
These facilities serve as Warming and Cooling Centers during
periods of extreme weather.***

