**Outreach to High Visibility Sites**

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| **Protocol for Outreach to Community-Identified High Activity Areas such as Encampments** |
| **POLICY** | Focusing Outreach team efforts to address areas that have been identified by community partners as requiring targeted attention from Outreach services. |
| **PURPOSE** | To ensure prioritized attention and coordination regarding outreach services to identified high activity areas. |
| **PROCEDURE** | The Outreach Coordinating Entity (OCE) lead will inform all agencies outreach supervisors of designated high activity areas. Assignments will be made based on the team responsible for the zone inclusive of the high activity area.**Targeted Outreach**: The responsible team will conduct two visits per 24 hour period to sites that have been designated high activity areas. Teams will engage individuals and refer them to shelter and services as needed.The teams involved will notify outreach dispatch of the following: time, location, number of individuals present, names of individuals if identified, and outcomes of each engagement as they occur. The dispatcher will collect the information on a tracking form (enclosed) and provide it to the OCE lead. On a weekly basis the "designated staff" will update the relevant stakeholders of all action taken in relation to identified sites.Individuals with recurring, continuous engagements at these sites will be placed on the community focus list and prioritized for any housing options available to them. If individuals are already on a team’s priority list that team will be notified of their location. Unidentified individuals will tracked as John/Jane Doe with details regarding their location and identifiable characteristics.The designation of high activity areas will be reviewed monthly meeting of all outreach supervisors, as led by the OCE.  |