

Building Capacity to Address Needs of Aging Tenants

Wednesday, December 16, 2015



Home to Stay: Creating Quality Supportive Housing for Aging Tenants

Supported by the Fan Fox and Leslie R. Samuels Foundation and the Mizuho USA Foundation

Goals:

- *Improve the quality of supportive housing for aging tenants*
- *Work to expand the supportive housing (SH) pipeline*
- *Develop Aging Learning Collaborative*



CSH's Aging Learning Collaborative

9 Organizational Members in NYC & Surrounding Region



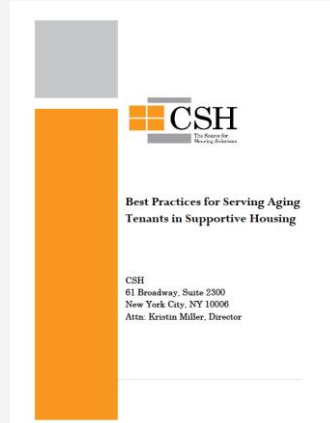
Core Competencies Toolkit: 3-in-1

- A self-assessment guide for agencies to assess their readiness to respond to the needs of older adults, from both physical space and program design aspect.
- A toolkit on the accumulated best practices for serving aging tenants including end-of-life care, effective socialization strategies, care coordination, staffing models, and other issues/areas important to aging tenants and the providers who serve them.
- A resource guide to promote health aging in place in supportive housing.



Core Competencies: 5 Domains

- Medical & Behavioral Health Service Coordination
- Social Services
- ADLs/IADLs
- Physical Space Modifications
- Building Staff Capacity



Building Staff Capacity

- **Continuous/ongoing staff training**
- **Trainings on universal precautions e.g. incontinence vs hygienic issues**
- **Geriatric conditions and co-occurring – including the emotional issues that come with aging + the physical sensitivity**
- **Basic understanding and respect for cultural norms and cultural sensitivity/ stigma to aging and health care**
- **Access to resources that specialize in eldercare in New York City**
- **Accompany tenants to appointments, grocery shopping etc.**
- **Establishing protocols when a resident passes.**
 - Conduct internal staff meeting to address loss as well.

