

## Who is CSH?

CSH's mission is to advance solutions that use housing as a platform for services to improve the lives of the most vulnerable people, maximize public resources, and build healthy communities. To achieve this mission, **CSH helps providers, communities and states align resources and coordinate systems in order to increase the availability of supportive housing. Supportive housing has been shown to not only ensure those with the highest need find security and stability but also reduce costs for public systems.**

In 2014, CSH was honored to be chosen as a technical assistance provider through the Health Resources and Services Administration's (HRSA) Bureau of Primary Health Care (BPHC). CSH and our partner, the National Health Care for the Homeless Council (NHCHC) provide a combination of webinars and on-the-ground assistance to health centers to foster and expand health center coordination and collaboration with a wide range of partners - managed care, hospitals, state and local Medicaid agencies, behavioral health services, and supportive housing providers. Our goal is to help health centers streamline service delivery and improve healthcare outcomes for extremely low-income individuals who frequently use crisis health systems, have housing instability, and lack a connection to primary and preventive care services.

## Supportive Housing = Health Care

CSH believes that **supportive housing equals health care**, in particular for the frequent user population that costs health systems disproportionately and with poor outcomes. [More than 30 studies<sup>1</sup>](#) have demonstrated that targeted supportive housing for the most vulnerable of this group results in decreased health care utilization, among other benefits, and overall savings for the health system even after taking into account the cost of housing plus services. The Affordable Care Act has provided many opportunities and incentives for the health care industry – including all health centers – to provide quality health care at reduced costs. Supportive housing is one intervention that, when targeted at the highest cost consumers, can help achieve both goals.

## THE PROMISE OF SUPPORTIVE HOUSING FOR GOOD HEALTH



<sup>1</sup> <http://shnny.org/research-reports/research/cost-savings/>

## What Can CSH's Technical Assistance Offer Health Centers?

- ❖ Share emerging strategies to meet the needs of the most challenging patients – those who frequently use emergency rooms, often have unnecessary inpatient hospital or nursing home stays have co-occurring disorders, or who would be better served by being connected with your health center (thereby increasing your health center's enrollment).
- ❖ Find out how communities nationwide are targeting and identifying, frequent users.
- ❖ Build partnerships with supportive housing providers modeled after innovative housing and health center collaborations around the country.
- ❖ Hear from experts in the field on care coordination models and uses for shared data between health and housing.
- ❖ Get connected to peers nationwide working on models you hope to implement in your community.
- ❖ Learn more about working with Managed Care Organizations, Accountable Care Organizations, and State Medicaid agencies on supportive housing initiatives.
- ❖ Access tools to help you implement emerging practices: project profiles, template agreements, policy briefs, videos, and more.
- ❖ **Tailored technical assistance to meet the need of your community.**

## Types of Training and Technical Assistance

**Webinars** – Access our HRSA-sponsored webinars live or recorded, featuring experts from both the health center and supportive housing fields. Hear everything from the basics of supportive housing, care coordination and data sharing between health centers and housing providers, to high level Medicaid policy discussions and overviews of resources for housing vulnerable patients. Each webinar includes materials and resources as well as transcripts of every asked question during the event. To access the webinar schedule, visit: <http://www.csh.org/about-csh/how-we-work/consulting-and-training/course-offerings/>.

**Direct Training and Technical Assistance** – All you have to do is send us an email at [CSHHRSA@csh.org](mailto:CSHHRSA@csh.org). We are ready to talk to you and learn about your community, program and specific needs. Each direct TA assignment is unique and tailored to meet the specific needs of your community. Examples of direct TA could include:

- ❖ Planning for and executing data sharing agreements with homeless service providers
- ❖ Strategizing around state policy opportunities to address frequent users of health systems and housing: who should you talk to/engage, and what's worked in other states?
- ❖ General education on supportive housing, populations served, core principles, services provided
- ❖ Using a cross-sector team approach to healthcare delivery (i.e. health care, housing, corrections, and other systems)
- ❖ Training on care coordination models between health care coordinators and housing-based case management

**Peer-to-Peer Networks** – CSH is a national organization with offices in 14 states and staff in 20 states. We are embedded deep in communities and are involved in assisting communities engaged in some of the most innovative health and housing projects in the country. In 2015-2016 we will be launching peer networks. The networks are designed to facilitate discussion among peers, partners, and policy makers in your region focusing on strategies for improving collaboration to stabilize the most vulnerable populations. Peer-to-Peer networks build on the strong foundations in the community.

*For Additional Resources Visit*

<http://www.csh.org/hrsaTA>

<http://www.csh.org/csh-solutions/serving-vulnerable-populations/health-systems-users/>



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