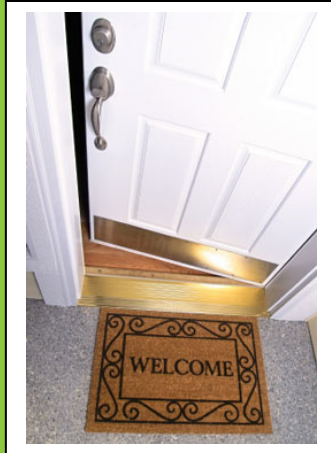


Front Steps Housing – Austin, Texas

Scattered-Site Supportive Housing for Frequent Users



Front Steps Housing

Fifty-four units of subsidized, scattered-site, permanent supportive housing designated for chronically homeless individuals.

Sponsor: Front Steps

Service Provider: Front Steps

Tenant Profile: Chronically homeless and frequent users of the Austin Resource Center for the Homeless (ARCH), highly vulnerable as indicated by the DESC Vulnerability Assessment Tool (VAT).

Service Approach: Housing First and Harm Reduction models, Program Staff on call 24/7

Key Features and Innovations:

- Intensive case management and other support services ensure the successful housing and community integration of each tenant.
- Frequent in-home case management meetings focus on housing stability, increasing self-sufficiency and self-determination.
- Programs help tenants develop skills in money management, housekeeping and integrating into the community.
- Case managers help tenants obtain and maintain employment or other income and address mental health and physical health needs.
- Circle of Care mentor program pairs mentors with tenants. Trained mentors work in conjunction with the case managers to provide extra, ongoing support.

Financing Information

Operating (Annual)

HUD	\$17,316
City Of Austin	\$3,240
Front Steps	\$9,124

Services (Annual)

HUD	\$388,810
City Of Austin	\$96,580
Front Steps	\$82,114

About Front Steps

Front Steps was formed in 1997 as the Capital Area Homeless Alliance, in response to a recommendation of the Community Action Network's 1996 Comprehensive Plan for Addressing Homelessness. Front Steps manages the Austin Resource Center for the Homeless (ARCH) via a contract with the city of Austin, providing day resources to more than 600 homeless men and women daily and emergency overnight shelter to 215 men. The 24/7 social service center provides shelter, showers, basic needs, comprehensive case management and support services, and permanent supportive housing programs. Nine other homeless service providers are co-located at the ARCH, making many of the area's homeless resources available under one roof.

Through the U.S. Department of Housing and Urban Development, Front Steps also provides both transitional and permanent housing programs. Front Steps is committed to providing a full range of services to support our clients in moving from homelessness to safe, affordable long-term housing. Front Steps operates supportive housing programs for chronically homeless individuals and closely coordinates with other homeless services providers in the community to access both transitional and permanent housing options.

CSH and the Sponsor

CSH led the development of Austin's supportive housing strategy, which resulted in prioritization of HUD Continuum of Care and city of Austin funds for frequent users of shelter and other public systems. Deeply engaged in capacity building in Austin/Travis County, CSH also has helped broker relationships between affordable housing developers and PSH service providers like Front Steps.

About CSH

CSH transforms how communities use housing solutions to improve the lives of the most vulnerable people. We offer capital, expertise, information and innovation that allow our partners to use supportive housing to achieve stability, strength and success for the people in most need. CSH blends over 20 years of experience and dedication with a practical and entrepreneurial spirit, making us the source for housing solutions. CSH is an industry leader with national influence and deep connections in a growing number local communities. We are headquartered in New York City with staff stationed in more than 20 locations around the country. Visit csh.org to learn how CSH has and can make a difference where you live.



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