South Central Housing Network Charrette

Summary of Findings
AGENDA

- WELCOME
- CHARRETTE OVERVIEW
- SUMMARY OF FINDINGS
- NEXT STEPS
- FEEDBACK
Thank You

- For creating a plan to help people end and prevent their homelessness
- Using the Charrette process
- Active and honest participation in this process
CHARRETTE
OVERVIEW
Charrette Process

The South Central Housing Network hosted four community meetings, held in Linton, Bedford, Martinsville, and Bloomington to engage community members and share the steps of the charrette process.
Registration and Welcome
Fishbowls
Fishbowls
Fishbowls
Fishbowls
SUMMARY OF FINDINGS
Issue Areas

1. MENTAL HEALTH AND ADDICTION
2. RIGHT SERVICES IN THE RIGHT PLACE: REGIONAL COORDINATION
3. HOMELESSNESS PREVENTION
4. EMPLOYMENT AND EDUCATION
5. CRIME, SAFETY, AND PREJUDICE
6. HOUSING STABILITY FIRST: AFFORDABLE AND SUPPORTIVE HOUSING
Summary of Findings

MENTAL HEALTH AND ADDICTIONS
Mental Health and Addictions

1.1 Create a peer driven detox center for individuals facing addiction to alcohol or drugs

1.2 Develop shelter and housing options with available supportive services that do not require sobriety or medication compliance

1.3 Break the cycle of incarceration by developing alternatives to incarceration for those with a mental illness or substance use issue

1.4 Establish a homeless outreach team that will deliver consistent services meeting people where they are at on the street

1.5 Improve integration of primary and behavioral health care
Mental Health and Addictions

1.6 Engage NAMI and CSH to provide education on mental health and addictions to volunteers working in shelters throughout Region 10

1.7 Expand the on-site presence at shelters to include social service and mental health professionals to serve individuals and families

1.8 Work with a community mental health center to expand services to individuals with a primary diagnosis of substance use and those not currently eligible for Medicaid

1.9 Expand Community Mental Health Center (CMHC) peer-to-peer support within each county

1.10 Use Telehealth, doctor to patient video chatting, to connect psychiatrists or other medical professionals to patients in different geographical locations as a resource for those who need to be prescribed medication
Mental Health and Addictions

1.11 Increase services to Veterans requiring behavioral healthcare

1.12 Partner with NAMI on a broader community education campaign about mental illness, recovery and care that is informed by an understanding of the impact of trauma on the lives of adults and children
Summary of Findings

RIGHT SERVICES IN THE RIGHT TIME: REGIONAL COORDINATION
Right Services in the Right Place: Regional Coordination

2.1 Assess the needs of households and refer to appropriate services with the right level of intensity based on need, interest, and current capabilities

2.2 Appoint a Region 10 representative to serve on the Coordinated Access Committee of Indiana Housing and Community Development Authority. This Committee will draft recommendations for the coordinated access plan for the Balance of State Continuum of Care that will outline the expectations for all Regions in the area of Coordinated Access.

2.3 Identify an entity or collaboration of entities that will be Region 10’s Coordinated Access manager

2.4 Identify and train people in each county who will help raise awareness around the coordinated access system once it is established
Right Services in the Right Place: Regional Coordination

2.5 Map out the social services that are targeted to low-income community members who are homeless and at imminent risk

2.6 Create a searchable database of services

2.8 Create a real-time availability of emergency shelter and transitional housing beds that can be accessed each day to facilitate referrals

2.9 Establish local priorities for access to Emergency Solutions Grant funding for Rapid Re-housing and Homelessness Prevention resources

2.10 Reinstate the Region’s use of Indiana Housing Opportunity Planner and Evaluator (IHOPE)
Right Services in the Right Place: Regional Coordination

2.11 Create an Indiana University Intern Cooperative to maximize the impact of social work interns serving the homeless services community

2.12 Engage all providers of homeless services in data collection systems to get an accurate picture of homelessness in Region 10

2.13 Collect minimum data needs to make participation simple, for those who do not use the Homeless Management Information Systems (HMIS) in order to access funding

2.14 Learn from the Domestic Violence referral and liaison model
Summary of Findings

HOMELESSNESS PREVENTION
3.1 Replicate a models designed to unite faith communities in order to build a collaborative effort to address the needs of residents in the county who are at risk of facing homelessness

3.2 Work with collaborative or agencies providing in kind and financial support to adopt the “right services in the right place” model

3.3 Establish or strengthen partnerships that will help households make the needed repairs or adjustments necessary to improve housing habitability and/or reduce utility expenses

3.4 Expand and coordinate options for households struggling to pay utility bills

3.5 Expand awareness of legal services related to evictions and tenant rights
3.6 Create a housing stability program for families with school age children to provide temporary rental assistance and support in order to keep children in their school district and keep families from engaging with DCS

3.7 Increase the affordable housing stock by encouraging developers to apply for Low Income Housing Tax Credits

3.8 Convene the Bloomington, Bedford, Linton, Bloomfield, and Jasonville Public Housing Authorities to strategize on eviction prevention strategies

3.9 Enhance landlord outreach

3.10 Improve discharge polices from hospitals, jails, and prison
Summary of Findings

EMPLOYMENT AND EDUCATION
4.1 Enhance transportation opportunities for all counties

4.2 Develop affordable day-care options for working parents where it does not exist or is not fully accessible and prioritize families who are experiencing homelessness or are at risk of homelessness

4.3 Develop a Success Cabinet under the structure of Work One to include business, non-profit, and consumer members who work together to explore opportunities to connect people to jobs and the supports they require to maintain employment

4.4 Target employment support to those who are experiencing homelessness and those at risk of homelessness and reduce barriers for this population

4.5 Explore the creation of job programs
Employment and Education

4.6 Partner with the Financial Stability Alliance, serving Greene, Monroe, and Owen County, to provide opportunities for financial literacy education

4.7 Support the Continuation of Centerstone’s HOPE Program.

4.8 Promote self sufficiency programs

4.9 Co-locate employment services

4.10 Connect people who have completed their GED in the last 18 months to the free Work Indiana Program

4.11 Increase job development opportunities
Employment and Education

4.12 Determine number of people who are homeless and working, and create strategy to move them into housing within 60 days

4.13 Share positive models of employment support utilized in the region with providers who can also offer ongoing employment support

4.14 Enhance already existing voicemail programs for people who need to be able to receive messages (from potential employers) in order to respond to regional needs

4.15 Develop peer driven cultures and mentors
Summary of Findings

CRIME, SAFETY, AND PREJUDICE
5.1 Create a homeless liaison within police departments to work collaboratively with those experiencing homelessness

5.2 Create a Community Outreach Task Force

5.3 Study alternative models to addressing panhandling

5.4 Use the homeless outreach team and homeless task force to develop a priority list for supportive housing programs

5.5 Use the Peer Support model to promote safety and support conduct that will avoid confrontations and complaints

5.6 Create a Legislative and Policy Change Task Force
5.7 Explore the creation of a Mental Health Court and/or Homeless Court

5.8 Create a small (10-20 bed) detox program that is an alternative to jail (or shelter) for people who are homeless and intoxicated
Summary of Findings

HOUSING STABILITY FIRST: AFFORDABLE AND SUPPORTIVE HOUSING
Housing Stability First: Affordable and Supportive Housing

6.1 Establish and measure annual goals for housing for people experiencing homelessness in Region 10 based on the “right services in the right place” model.

6.2 Create a full continuum of housing options and target housing resources appropriate to individual and household needs, including populations such as survivors of domestic violence, young adults, families, people with mental or physical health challenges, those with a substance abuse disorder, and others with barriers.

6.3 For those individuals who are living on the streets or in temporary shelters, create a triage center to work with households to identify and assist in accessing housing options.
6.4 Utilize existing short and medium term rental assistance and apply for additional rapid rehousing dollars to serve households who require this intervention

6.5 Work with Public Housing Authorities to expand opportunities for households experiencing homelessness

6.6 Partner with landlords to connect people with barriers to housing

6.7 Apply for long-term rental assistance for scattered site, single site and/or integrated PSH options

6.8 Use the research-based Vulnerability Index (VI) measures to target supportive housing resources
6.9 Encourage local jurisdictions to require a set aside of either units or dollars for vulnerable households in all new housing developments.

6.10 Apply to the Indiana Permanent Supportive Housing Institute to create a new project-based supportive housing program.

6.11 Work with trustees to use financial assistance to help with security deposits for people moving into housing.

6.12 Provide input to the State’s Qualified Action Plan to ensure needs of Region 10 are met.

6.13 Align local, state and federal housing resources to leverage funding needed.

6.14 Utilize the Pay for Success Model by engaging hospitals and jails to refer frequent users and pay a portion of the cost savings created by housing and providing services to those referred.
Summary of Findings

IMPLEMENTATION
Implementation

1. Create infrastructure to implement the plan

2. Use Memoranda of Understanding (MOUs) to guide the work of the Plan

3. Analyze composition of the Plan Steering Committee to ensure that there is leadership from areas crucial to the Plan’s success

4. Involve consumers throughout the plan implementation process and consider creating a Consumer Advisory Council comprised of homeless and formerly homeless persons

5. Ensure collecting data in a way that it can be used to measure performance and is being collected on a community-wide and comprehensive basis
6. Measure regional progress on the plan

7. Seek opportunities to apply collaboratively for funding that will assist in meeting the goals of the plan

8. Integrate cultural competency and language access components into program development and plan implementation

9. Engage elected officials in the process

10. Create early wins

11. Turn recommendations into clear action items that include timelines for completion and identify persons who are responsible
12. Continue to engage the region and build momentum

13. Collaborate with other collaborative efforts in the region to ensure that the Plan is part of the larger community conversation and structure

14. Explore developing relationship with another community working on a similar Plan to End Homelessness to deepen support and knowledge sharing to move plan forward

15. Create Advocacy plan for Plan and work with other statewide entities to advocate for necessary resources

16. Continue important work on issues not covered in the Charrette
NEXT STEPS
Next Steps

- CSH will work with the South Central Housing Network Steering Committee to incorporate feedback from the community and craft a final report that will be presented to appropriate parties in the region.

- The final report will offer case studies and helpful information and tools to move this process forward as a region.

- CSH will continue to work with the region on a temporary basis to support implementation design and steps in order to assist the Steering Committee as they plan to prioritize action items and make progress with community support.
FEEDBACK
THANK YOU FOR YOUR PARTICIPATION!

Check out www.southcentralhousing.org for future postings