

A large, multi-story building under construction is shown against a clear blue sky. A construction crane with a long arm is positioned behind the building, extending towards the top right. The building's structure is made of concrete and steel, with various levels and windows visible.

THE CSH OPERATIONS CLINIC

PARTNER WITH US TO STRENGTHEN AGING SUPPORTIVE HOUSING PROPERTIES

INTRODUCING THE CSH OPERATIONS CLINIC

For over 30 years, supportive housing has transformed lives—you've invested in it, built it, and managed it. Now, it's time to ensure these legacy projects continue to thrive.

The CSH Operations Clinic is a hands-on three-day program designed to boost the sustainability and performance of aging supportive housing properties.

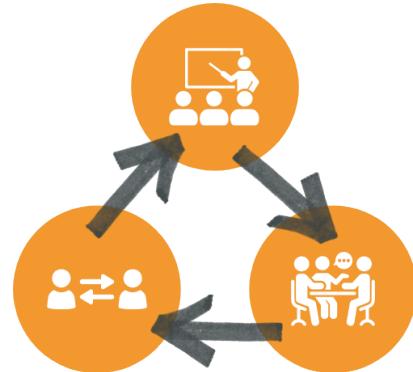
Each clinic includes a pre-assessment, tailored training, peer learning, and a customized post-clinic action plan, all delivered by CSH's expert Technical Assistance team.

We've listened to the field, funders, developers, and operators—and built a solution to help you take your property's performance to the next level.

WHAT THE OPERATIONS CLINIC PROVIDES

By participating, teams will gain practical strategies to improve operations, build sustainable practices, and foster tenant stability and success. The Operations Clinic equips supportive housing owners and management teams with the tools, training, and technical assistance needed to:

-  **Identify challenges** in fiscal operations, property management, asset management, and supportive services;
-  **Target improvements** in areas such as vacancy rates, deferred maintenance, unit turnover time, capital needs, or service funding gaps; and
-  **Develop a clear action plan** to strengthen property performance and long-term sustainability.



HOW THE CLINIC WORKS

Each Operations Clinic is an intensive three-day workshop for supportive housing staff. Prior to the clinic, teams complete an assessment to identify property strengths and areas for improvement. Clinic facilitators then tailor training and technical assistance to each team's needs.

The clinic combines **training, peer learning, and targeted one-on-one support**. Each team leaves with a concrete action plan and next steps to boost operational and fiscal performance.

WHY FUND AN OPERATIONS CLINIC?

The clinic empowers organizational leaders and frontline staff to identify concrete, actionable solutions to preserve their supportive housing properties. It helps Housing Finance Agencies, state agencies, local and county housing departments, investors, and syndicators improve the financial health and sustainability of their supportive housing properties and strengthen them for the future.

GET STARTED

Learn more about bringing the CSH Operations Clinic to your community:
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