

The background of the header section is a photograph of a multi-story building under construction. A large yellow tower crane is visible against a clear blue sky. The building's concrete frame is visible, with several floors completed.

THE CSH OPERATIONS CLINIC

**PARTNER WITH US TO STRENGTHEN
AGING SUPPORTIVE HOUSING PROPERTIES**

INTRODUCING THE CSH OPERATIONS CLINIC

For over 30 years, supportive housing has transformed lives—you've invested in it, built it, and managed it. Now, it's time to ensure these legacy projects continue to thrive.

The CSH Operations Clinic is a hands-on three-day program designed to boost the sustainability and performance of aging supportive housing properties.

Each clinic includes a pre-assessment, tailored training, peer learning, and a customized post-clinic action plan, all delivered by CSH's expert Technical Assistance team.

We've listened to the field, funders, developers, and operators—and built a solution to help you take your property's performance to the next level.

WHAT THE OPERATIONS CLINIC PROVIDES

By participating, teams will gain practical strategies to improve operations, build sustainable practices, and foster tenant stability and success. The Operations Clinic equips supportive housing owners and management teams with the tools, training, and technical assistance needed to:



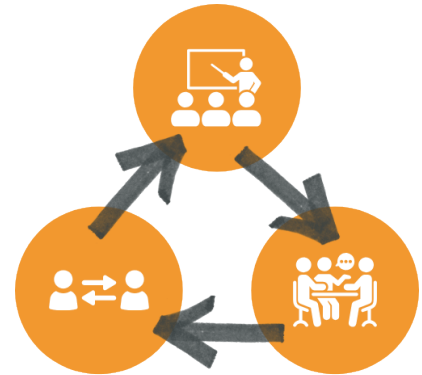
Identify challenges in fiscal operations, property management, asset management, and supportive services;



Target improvements in areas such as vacancy rates, deferred maintenance, unit turnover time, capital needs, or service funding gaps; and



Develop a clear action plan to strengthen property performance and long-term sustainability.



HOW THE CLINIC WORKS

Each Operations Clinic is an intensive three-day workshop for supportive housing staff. Prior to the clinic, teams complete an assessment to identify property strengths and areas for improvement. Clinic facilitators then tailor training and technical assistance to each team's needs.

The clinic combines **training, peer learning, and targeted one-on-one support**. Each team leaves with a concrete action plan and next steps to boost operational and fiscal performance.

WHY FUND AN OPERATIONS CLINIC?

The clinic empowers organizational leaders and frontline staff to identify concrete, actionable solutions to preserve their supportive housing properties. It helps Housing Finance Agencies, state agencies, local and county housing departments, investors, and syndicators improve the financial health and sustainability of their supportive housing properties and strengthen them for the future.

GET STARTED

Learn more about bringing the CSH Operations Clinic to your community:
consulting@csh.org