

Supportive Housing Tools for State Medicaid Programs and Managed Care Organizations

Supportive Housing

Supportive housing combines affordable housing with tenancy support services and care coordination to help people who face the most complex challenges to live with stability, autonomy, and dignity. Research demonstrates that supportive housing is a cost-effective intervention that provides better care and lowers Medicaid costs among beneficiaries with complex health conditions who are experiencing homelessness, unnecessary institutionalization, or a lack of stable housing. Studies of supportive housing also show improved health outcomes among individuals with complex chronic health disorders.

CSH provides training and technical assistance to states and managed care organizations that are interested in partnering with supportive housing providers. We also educate housing providers about the health care industry, train supportive housing providers to become Medicaid billers, and facilitate cross-system learning and networking events. Following are four examples of these services.

Supportive Housing Training

The [Supportive Housing Training Center](#) provides extensive online and in-person training on supportive housing. We also deliver customized training for managed care organizations to meet the needs of individual staff members from administrators to care coordinators. Topics include: Dimensions of Quality Supportive Housing, Understanding Housing Finance, Partnering with Public Housing Agencies, and more.

Connections with Housing Provides

People who work in the health care and housing fields often speak different languages. It can be hard to know how to start a conversation. CSH facilitates cross-system learning to identify common language and shared goals around serving people with the greatest needs. We provide overviews of state and local affordable housing systems, moderated panel and one-on-one discussions between managed care plans and housing providers, and facilitated networking events for state managed care plans, housing authorities, and supportive housing providers.

State Medicaid Policy

In an [Information Bulletin](#) to State Medicaid Directors, the Centers for Medicare and Medicaid Services identified pre-tenancy and tenancy-sustaining services as Medicaid reimbursable services. States must adopt a state plan amendment or waiver to include these core supportive housing services in their state plans. A Medicaid Supportive Housing Services Crosswalk provides a thorough examination of existing state plan authorities and the services provided in supportive housing to determine the most strategic opportunities for changes in policy and practice. We assist states in pursuing these opportunities and in implementing them through managed care, fee-for-service behavioral health care, and long term services and supports.

Quality Certification

Knowing which providers offer the highest quality supportive housing services can be difficult without detailed knowledge of supportive housing. CSH evaluates supportive housing providers' implementation of supportive housing according to national [Quality Certification](#) standards so that managed care plans and states know which organizations are the best candidates for partnerships and contracts that get results.

Please contact us at consulting@csh.org to discuss how we can support you in learning more about supportive housing!