



JOB ANNOUNCEMENT

Senior Program Manager Texas

The Organization:

CSH transforms how communities use housing solutions to improve the lives of the most vulnerable people. We offer capital, expertise, information and innovation that allow our partners to use supportive housing to achieve stability, strength and success for the people in most need. CSH blends 25 years of experience and dedication with a practical and entrepreneurial spirit, making us the source for housing solutions. CSH is an industry leader with national influence and deep connections in a growing number of local communities. We are headquartered in New York City with staff stationed in more than 20 locations around the country.

The Position:

CSH is seeking an energetic, results-oriented Senior Program Manager (SPM) to work as part of our Texas team. The ideal candidate is an accomplished professional with strong skills in project management, managing multiple projects and priorities with the proven ability to work well both independently and within a multi-disciplinary team environment. Applicants should be highly motivated, inspired and creative individuals who are able to establish connections between policy and practice. Candidates should have experience and familiarity with permanent housing and services models for vulnerable populations. Direct experience with supportive housing and healthcare is strongly preferred. The SPM may be asked to work on projects throughout CSH's Central Region. The location of the SPM position is flexible within the state of Texas, Houston preferred, and proximity to airport is required.

Responsibilities:

- Support implementation of the Healthcare and Housing Initiative, working with Cities across Texas on cross-systems partnerships, systems change and implementation.
- Develop products, tools, and training curriculum for implementing healthcare and housing initiative that could be adapted to or inclusive of a range of Texas communities.
- Engage in and create opportunities to address family and youth homelessness in Texas, including participation in the CSH OneRoof Campaign.
- Provide technical assistance and training to support the delivery of housing assistance throughout the state. The range of technical assistance includes planning, policy development, case management for special populations, eviction prevention, property management and other areas as needed.
- Represent CSH in internal and public forums, including CSH committees, training sessions, public presentations, and meetings with external partners, policymakers, and stakeholders.
- Foster collaboration between CSH and state and local partners to build support and capacity for supportive housing.
- Convene and facilitate meetings with housing and service partners throughout the state.
- Assist with policy work to improve system integration in areas such as Medicaid, Child Welfare, Olmstead compliance, etc.
- Work cooperatively with CSH team members with financial products and service planning for projects as needed.
- Perform any other organization related duties or special projects as directed by the Director.

Position Competencies:

All CSH staff share a common competency framework. This guides our approach and in turn, helps us create value. Successful candidates will be adaptive and entrepreneurial problem solvers. Their work will be driven by strategic thinking and executed with creativity and flexibility with an ability to adapt approach, strategy, and tactics rapidly in response to changing information or program need. It is important to articulate and strategically pursue new visions and ideas for supportive housing, and the role it can play in solving complex problems. We are seeking a candidate who has passion for the CSH mission and possess the leadership and management skills necessary to advance and realize CSH's vision and further our reputation in the communities we serve.

Strategic:

- Ability to assess situations and opportunities and translate them into plans of action. Understands how to work through formal channels, informal networks and with partners in varied public sectors and philanthropic settings.
- Ability to persuade others and make vision sharable.

Pragmatic:

- Effectively manage many projects simultaneously; including large multi-site, multi-year programs and ensuring program compliance are required. Must be adept taking initiative and pursuing program goals with minimal supervision.
- Proven track record of dependability, focus and attention to detail and accuracy.
- Demonstrated ability to prioritize work, problem solve and negotiate positive results, and ability to welcome change and respond quickly to changing priorities.

Collaborative:

- Ability to establish excellent relationships and work cooperatively with individual, groups and organizations that are diverse in mission, composition, function, capacity and geographic location.
- Ability to find common ground and effectively facilitate discussion among stakeholder groups with divergent views.
- Skilled in developing and delivering cogent and compelling presentations to varied audiences.

Accountable:

- Strong analytical, interpersonal, presentation, facilitation and written and verbal communication skills.
- Sets a high focus for personal and team performance with a focus on results.

Qualifications & Requirements:

- Passion for the CSH mission and possess the leadership and management skills necessary to advance and realize CSH's vision and further enhance the organization's reputation in communities that it serves.
- 5+ years of experience in low income/supportive housing development, and/or housing operations, housing-based supportive services, family-services systems, child welfare and/or criminal justice. Ability to adapt strategy, and tactics rapidly in response to changing information or client/program need.
- Bachelor's degree; advanced degree in related field preferred. Equivalent experience may substitute for education.
- Experience monitoring contracts and ensuring program compliance.
- Familiarity with permanent housing and services models for vulnerable populations such as: chronically homeless, Veterans, re-entry populations, families, youth, and young adults, harm reduction, housing first, high-need behavioral health, and/or intellectual/developmental disabilities.
- Proven ability to build collaborative relationships, work with colleagues and external audiences and partners in the areas of public policy, systems change, housing development/operations, and/or the delivery of supportive services.
- Previous project management experience with demonstrated organizational skills and ability to manage multiple project budgets and deadlines.
- Excellent computer skills including extensive knowledge of Microsoft Office and skills in data analysis and management.
- Travel required and estimated at approximately 30% of time.

To Apply:

Candidates can apply via the link below. All applications must include a **Resume, Cover Letter and Salary Expectations**.

Applications without a cover letter will not be considered.

<https://csh.csod.com/ats/careersite/jobdetails.aspx?site=1&c=csh&id=21&source=6>

Corporation for Supportive Housing is committed to a policy of equal treatment and opportunity in every aspect of its relations with staff members and prospective employees, and will not discriminate against applicants for employment because of race, creed, color, national origin, age, disability, marital status, sex, or sexual orientation. CSH is also committed to a policy of affirmative action in the hiring of staff and encourages employment applications from people who are representative of the culturally and ethnically diverse communities CSH serves.