



JOB ANNOUNCEMENT

Senior Program Manager Ohio

The Organization:

CSH transforms how communities use housing solutions to improve the lives of the most vulnerable people. We offer capital, expertise, information and innovation that allow our partners to use supportive housing to achieve stability, strength and success for the people in most need. CSH blends over 20 years of experience and dedication with a practical and entrepreneurial spirit, making us the source for housing solutions. CSH is an industry leader with national influence and deep connections in a growing number of local communities. We are headquartered in New York City with staff stationed in more than 20 locations around the country.

The Position:

CSH is seeking an energetic, results-oriented Senior Program Manager (SPM) to work as part of our Ohio team. This position is located in our Columbus, Ohio office and is a 12 month position with full benefits. Extension beyond 12 months is conditioned upon available funding. The ideal candidate is an accomplished professional with strong skills in project management, managing multiple projects and priorities with the proven ability to work well both independently and within a multi-disciplinary team environment. Applicants should be highly motivated, inspired and creative individuals who are able to establish connections between policy and practice. Candidates should have experience and familiarity with permanent housing and services models for vulnerable populations. Direct experience with Reentry and supportive housing are strongly preferred.

The SPM will be responsible for program implementation of Ohio's Community Transition Program, external relationship management, and providing ongoing training and technical assistance to the direct service providers and our partners. The qualified candidate will actively participate in supportive housing activities of CSH for various populations. In addition, the SPM may be asked to work on projects through-out CSH's Central Region.

Responsibilities:

- Work in a team approach to build out and manage an infrastructure of housing supports for individuals exiting state prison with substance use and/or co-occurring disorders, under the Community Transition Program.
- Support CareSource, the Ohio Department of Mental Health and Addiction Services, and Ohio Department of Rehabilitation and Corrections in managing the initiative and achieving desired outcomes of decreased recidivism and increased participation in voluntary, behavioral health services.
- Develop, execute and deliver high quality training to build the capacity of the supportive housing industry.
- Provide technical assistance to support the delivery of housing assistance throughout the state. The range of technical assistance includes planning, policy development, site visits to subcontractors, brokering partnerships, case management for reentry populations, financial analysis, project performance analysis, eviction prevention, property management and other areas as needed.
- Represent CSH in internal and public forums, including CSH committees, training sessions, public presentations, and meetings with external partners, policymakers, and stakeholders.
- Implement and oversee reporting systems, and other tracking tools related to CSH's reporting requirements. Reporting requirements includes a detailed monthly summary report, quarterly and annual reports to funders.
- Foster collaboration between CSH and state and local partners to build support and capacity for supportive housing.
- Convene and facilitate meetings with housing and service partners throughout the state.
- Assist with policy work to improve system integration in areas such as Medicaid, Child Welfare, Olmstead compliance, etc.
- Work cooperatively with CSH team members with financial products and service planning for projects as needed.
- Represent CSH in internal and public forums, including CSH committees, training sessions, public presentations, and meetings with external partners, policymakers, and stakeholders.
- Proactively create and maintain relationships with staff, subcontractors, community partners and other key stakeholders.
- Ability to travel across Ohio for program delivery and partner development.
- Perform any other organization related duties or special projects as directed by the Director.

Position Competencies:

All CSH staff share a common competency framework. This guides our approach and in turn, helps us create value. Successful candidates will be adaptive and entrepreneurial problem solvers. Their work will be driven by strategic thinking and executed with creativity and flexibility with an ability to adapt approach, strategy, and tactics rapidly in response to changing information or program need. It is important to articulate and strategically pursue new visions and ideas for supportive housing, and the role it can play in solving complex problems. We are seeking a candidate who has passion for the CSH mission and possess the leadership and management skills necessary to advance and realize CSH's vision and further our reputation in the communities we serve.

Strategic:

- Ability to assess situations and opportunities and translate them into plans of action. Understands how to work through formal channels, informal networks and with partners in varied public sectors and philanthropic settings.
- Ability to persuade others and make vision sharable.

Pragmatic:

- Effectively manage many projects simultaneously; including large multi-site, multi-year programs and ensuring program compliance are required. Must be adept taking initiative and pursuing program goals with minimal supervision.
- Proven track record of dependability, focus and attention to detail and accuracy.
- Demonstrated ability to prioritize work, problem solve and negotiate positive results, and ability to welcome change and respond quickly to changing priorities.

Collaborative:

- Ability to establish excellent relationships and work cooperatively with individual, groups and organizations that are diverse in mission, composition, function, capacity and geographic location.
- Ability to find common ground and effectively facilitate discussion among stakeholder groups with divergent views.
- Skilled in developing and delivering cogent and compelling presentations to varied audiences.

Accountable:

- Strong analytical, interpersonal, presentation and written and verbal communication skills.
- Sets a high focus for personal and team performance with a focus on results.

Qualifications & Requirements:

- Passion for the CSH mission and possess the leadership and management skills necessary to advance and realize CSH's vision and further enhance the organization's reputation in communities that it serves.
- 5+ years of experience in low income/supportive housing development, and/or housing operations, housing-based supportive services, or work long-term care systems. Ability to adapt strategy, and tactics rapidly in response to changing information or client/program need.
- Bachelor's degree; advanced degree in related field preferred. Equivalent experience may substitute for education.
- Experience monitoring contracts and ensuring program compliance are required.
- Familiarity with permanent housing and services models for vulnerable populations such as: chronically homeless; Veterans; re-entry populations, families, harm reduction, housing first, high-need behavioral health, developmental disabilities.
- Proven ability to build collaborative relationships, work with colleagues and external audiences and partners in the areas of public policy, systems change, housing development/operations, and/or the delivery of supportive services.
- Previous project management experience with demonstrated organizational skills and ability to manage multiple project budgets and deadlines.
- Ability to take initiative to implement projects and pursue goals with moderate supervision.
- Strong analytical, interpersonal, presentation and written and verbal communication skills.
- Ability to communicate clearly and simply, coupled with a strong creative sensibility and ability to think strategically.
- Excellent written, presentation, facilitation, and interpersonal communication skills.
- Excellent computer skills including extensive knowledge of Microsoft Office and skills in data analysis and management.

To Apply:

Candidates should apply by clicking on the link below. Please create a New Profile and upload your Resume and Cover Letter.

Applications without a cover letter will not be considered.

<https://csh.csod.com/ats/careersite/JobDetails.aspx?id=7>

Corporation for Supportive Housing is committed to a policy of equal treatment and opportunity in every aspect of its relations with staff members and prospective employees, and will not discriminate against applicants for employment because of race, creed, color, national origin, age, disability, marital status, sex, or sexual orientation. CSH is also committed to a policy of affirmative action in the hiring of staff and encourages employment applications from people who are representative of the culturally and ethnically diverse communities CSH serves.