



JOB ANNOUNCEMENT

Senior Program Manager Connecticut

The Organization

CSH transforms how communities use housing solutions to improve the lives of the most vulnerable people. We offer capital, expertise, information and innovation that allow our partners to use supportive housing to achieve stability, strength and success for the people in most need. CSH blends over 20 years of experience and dedication with a practical and entrepreneurial spirit, making us the source for housing solutions. CSH is an industry leader with national influence and deep connections in a growing number of local communities. We are headquartered in New York City with staff stationed in more than 20 locations around the country.

The Position/Responsibilities

CSH CT is seeking energetic, qualified candidates from across the state, to fill the position of Senior Program Manager. Working statewide, the SPM will lead the CT offices efforts to integrate housing and health care with the goal of increasing access to health care for vulnerable population, increasing health outcomes for tenants of supportive housing and increasing supportive housing services capacity through Medicaid.

Additionally, the SPM will develop and implement innovative approaches to expand supportive housing's reach to vulnerable and high costs populations (such as high users of health care, criminal justice system, detox, etc.) in CT.

Ideal candidates will be highly motivated, inspired, and creative individuals, who are also able to link policy to "on the ground" practice. Candidates must have extensive knowledge of and experience with the health care system, experience and familiarity with permanent housing and services models for vulnerable populations including chronically homeless, frequent users of health services and hospitals and/or frequent users of the criminal justice system. Candidates with experience in community health services and payment systems are strongly desired. CSH seeks a professional with strong skills in project management and the proven ability to work well independently and within a multi-disciplinary team environment and manage multiple projects and priorities.

Under the direction of the CT Director, the SPM will have the following responsibilities:

- Lead the development, implementation and replication of the CT Medicaid Institute for Supportive Housing including overseeing project workplan, curriculum development, participating and leading trainings, serving as a proctor to participants and coordinating Institute logistics.
- Lead statewide policy efforts to develop new services funding opportunities and payment strategies, primarily through Medicaid, that expand and scale supportive housing's reach to vulnerable and high costs populations (such as high users of Medicaid/health care and/or criminal justice system).
- Create linkages between healthcare and supportive housing in CT including identifying new opportunities for services and operating funding and working with Federally Qualified Health Centers (FQHCs), hospitals and payment systems to create new models for integrating health and housing.
- Support the statewide use of administrative data to target supportive housing to reach vulnerable, high utilizing populations.
- Develop strategies and work with communities to build capacity to implement new models and demonstration projects, including the Frequent Users Services Engagement and Social Innovation Fund projects, through the provision of technical assistance and capacity building services, facilitating provider learning exchanges, tracking and communicating, progress to a diversity of stakeholders; coordinating peer to peer site visits and other activities as needed.
- Assist the CT Director to identify key emerging public policy issues and participate in the development of a policy agenda and engage key external partners in advancing this agenda including drafting program materials, policy memos, concept papers, summaries of research and environmental scanning, and other communication materials as needed.
- Contribute to team's fund development as it relates to CSH's local program activities including assistance with funder prospecting and assistance with grant writing as needed.
- Perform other related duties or special projects as assigned by the supervisor.
- The SPM will also work as part of a larger regional team, coordinating on projects and initiatives with staff from other regional national teams, distilling best practices for replication beyond CT and New England, and reflecting CSH's national priorities through their work.
- Travel throughout Connecticut as well as possible travel regionally or nationally as required.

Position Qualifications

Specific skills and experience include:

All CSH staff share a common competency framework. This guides our approach and in turn, helps us create value. Successful candidates will be adaptive, entrepreneurial problem solvers with a demonstrated commitment to social justice. CSH seeks candidates driven by strategic thinking, executed with creativity and flexibility with an ability to adapt approach, strategy, and tactics rapidly in response to changing information or program need. It is important to articulate and strategically pursue new visions and ideas for supportive housing, and the role it can play in solving complex problems.

- Passion for the CSH mission and possess the leadership and management skills necessary to advance and realize CSH's vision and further enhance the organization's reputation in communities that it serves.
- Bachelor's degree; advanced degree preferred. Equivalent experience may substitute for education.
- Minimum of 5 years' experience in health care policy, including experience and expertise working with community health services and payment systems; ability to facilitate partnerships between permanent supportive housing providers, health care providers and supportive service providers is highly desired.
- Experience and familiarity with permanent housing and services models for vulnerable populations preferred including, but not limited to, chronically homeless and frequent users of health services and hospitals, detox and/or the criminal justice system.
- Previous project management experience with demonstrated organizational skills and ability to manage multiple projects and priorities at one time including work plans, budgets and deadlines.
- Proven track record of dependability, focus and attention to detail and accuracy.
- Ability to take initiative to implement projects and pursue goals with minimal supervision.
- Demonstrated ability to prioritize work, problem solve and negotiate positive results, and ability to welcome change and respond quickly to changing priorities.
- Proven ability to communicate clearly and simply with a wide range of audiences, ability to build collaborative relationships coupled with a strong creative sensibility and ability to think strategically.
- Strong math, interpersonal, written, analytical, and verbal communications skills as well as proficiency in Microsoft Office Suite (Outlook, Word, Excel, PowerPoint) and Internet Explorer.
- Ability to communicate clearly and simply, coupled with a strong creative sensibility and ability to think critically and strategically.
- Sound business ethics, including the protection of proprietary information.
- Valid driver's license and reliable transportation required

To Apply:

Candidates should apply by clicking on the link below. All candidates should attach their **Resume, Cover letter and Salary Expectations as one Microsoft Word or PDF document.**

<https://home2.cease.adp.com/recruit/?id=11118222>

(Please note that some internet browsers may not allow you to upload files, if this is the case please copy and paste your resume and cover letter in the text box)

Applications received by **March 18, 2014** are assured consideration. All candidates should attach their resume and cover letter as one document. .

CSH is committed to a policy of equal treatment and opportunity in every aspect of its relations with staff members and prospective employees, and will not discriminate against applicants for employment because of race, creed, color, national origin, age, disability, marital status, sex, or sexual orientation. CSH is also committed to a policy of affirmative action in the hiring of staff and encourages employment applications from people who are representative of the culturally and ethnically diverse communities CSH serves.