



JOB ANNOUNCEMENT
Program Manager/Senior Program Manager
Connecticut Program

The Organization:

The Corporation for Supportive Housing (CSH) is a national nonprofit organization that helps communities create permanent housing with services to prevent and end homelessness. CSH advances its mission by providing high-quality advice and development expertise, by making loans and grants to supportive housing sponsors, by strengthening the supportive housing industry, and by reforming public policy to make it easier to create and operate supportive housing. CSH delivers its core services primarily through staff stationed in 13 states (Arizona, California, Connecticut, Illinois, Indiana, Michigan, Minnesota, New Jersey, New York, Ohio, Oregon, Rhode Island, and Texas) and the District of Columbia. CSH also reaches many other communities that request assistance from its National Program staff.

This Position:

CSH CT is seeking energetic, qualified candidates from across the state to fill the position of Program Manager/Senior Program Manager. Working statewide, the PM/SPM will develop and implement innovative approaches to expand supportive housing's reach to vulnerable and high costs populations (such as high users of health care, criminal justice system, transitioning youth or child welfare services) in CT.

Ideal candidates will be highly motivated, inspired, and creative individuals, who are also able to link policy to "on the ground" practice. Candidates must have experience and familiarity with permanent housing and services models for vulnerable populations including chronically homeless, frequent users of health services and hospitals and/or homeless or transitioning young adults. Candidates with experience in community health services and payment systems are strongly desired. CSH seeks a professional with strong skills in project management and the proven ability to work well independently and within a multi-disciplinary team environment and manage multiple projects and priorities.

Under the direction of the CT Director, the Program Manager/Senior Program Manager will have the following responsibilities:

Responsibilities:

- Work on/lead efforts to create linkages between healthcare and supportive housing in CT including identifying new opportunities for services and operating funding and working with Federally Qualified Health Centers (FQHCs), hospitals and payment systems to create new models for integrating health and housing.
- Serve as the project manager on one or more projects including coordination of project team that can include both internal and external staff, monitoring of project quality, and internal and external reporting. CSH expects project managers to foster a work environment based on quality teamwork, mutual accountability, and high quality performance.
- Identify and develop new services funding opportunities and payment strategies that expand supportive housing's reach to vulnerable and high costs populations (such as high users of health care, criminal justice system, transitioning youth or child welfare services).
- Identify and disseminate supportive housing models that reflect best practices and innovative approaches to service delivery in supportive housing.

- Develop strategies and work with communities to build capacity to implement new models and best practices through the provision of technical assistance and capacity building services, facilitating provider learning exchanges, coordinating peer to peer site visits and other activities as needed.
- Field and respond to internal and external requests for resources, technical assistance and information.
- Provide informational presentations, technical assistance, and facilitation of brainstorming and roundtable discussions.
- Assist the CT Director to identify key emerging public policy issues and participate in the development of a policy agenda and engage key external partners in advancing this agenda including drafting program materials, policy memos, concept papers, summaries of research and environmental scanning, and other communication materials as needed.
- Contribute to team's fund development as it relates to CSH's local program activities including assistance with funder prospecting and assistance with grant writing as needed.
- Perform other related duties or special projects in Connecticut or in collaboration with regional and national teams as assigned by the supervisor.
- Travel throughout Connecticut as well as possible travel regionally or nationally as required.

Qualifications:

Successful candidates will be adaptive, entrepreneurial, problem solvers with a demonstrated commitment to social justice. Their work will be driven by strategic thinking and executed with creativity and flexibility.

- Bachelor's degree; advanced degree preferred. Equivalent experience may substitute for education.
- Minimum of 5 years of experience in low income/supportive housing development, and/or housing operations, housing-based supportive services, financial analysis or community development activities; experience in the supportive housing field is preferred.
- Candidates must have experience and familiarity with permanent housing and services models for vulnerable populations including, but not limited to, chronically homeless, frequent users of health services and hospitals and/or homeless or transitioning young adults.
- Experience and expertise working with community health services and payment systems; ability to facilitate partnerships between permanent supportive housing providers, health care providers and supportive service providers is highly desired.
- Proven ability to build collaborative relationships, work with colleagues and external audiences and partners in the areas of public policy, systems change, housing development/operations, and/or the delivery of supportive services.
- Previous project management experience with demonstrated organizational skills and ability to manage project budgets and deadlines.
- Ability to take initiative to implement programs and projects and pursue goals with minimal supervision.
- Strong analytical, interpersonal, presentation and written and verbal communication skills.
- Excellent computer skills including extensive knowledge of Microsoft Word, Excel and Outlook.

To Apply:

Candidates should submit a resume and cover letter describing their interest in the position and salary requirements to:

jobs@csh.org

Corporation for Supportive Housing is committed to a policy of equal treatment and opportunity in every aspect of its relations with staff members and prospective employees, and will not discriminate against applicants for employment because of race, creed, color, national origin, age, disability, marital status, sex, or sexual orientation. CSH is also committed to a policy of affirmative action in the hiring of staff and encourages employment applications from people who are representative of the culturally and ethnically diverse communities CSH serves.